



**Associated Students / Student Union / Recreation
AOA Standing Committee Meeting
September 30, 2016**

A Public Entity Joint Powers Authority

c/o Alliant Insurance Services, Inc. • 100 Pine Street, 11th Floor, San Francisco, CA 94111-5101 • Phone: 415-403-1400 Fax: 415-874-4810

CSURMA History and Overview



California State University Risk Management Authority (CSURMA) – joint powers authority created to provide insurance and risk management services for CSU Campuses and Auxiliary Organizations, including insurance and self-insurance.



Auxiliary Organizations Risk Management Alliance (AORMA) - operates within CSURMA to offer tailored coverage for CSU Auxiliary Organizations, including lower deductibles and other special coverage requirements.



Mission Statement

The California State University Risk Management Authority (CSURMA) is a joint power authority composed of CSU and its Auxiliary Organizations joined to protect member resources by providing broad coverage and quality risk management services that stabilize risk cost in a reliable, economical and beneficial manner.

- ✓ **Broad Coverage**
- ✓ **Quality Risk Management Services**
- ✓ **Stabilize Risk Cost**

CSURMA AORMA Overview



How does CSURMA manage its Broad Coverages and Quality Risk Management Services?

JPA Administration (Alliant)

- Works directly with CSU ORM
- Meeting Agendas
- Meeting Minutes
- Program Manuals
- Website
- Annual Budget
- Dividend Calculations
- Program Cost Allocations
- Policies and Procedures
- Resolutions
- Loss Control Contracts
- Actuarial Reviews
- Plus 29 additional tasks

Insurance Brokerage (Alliant)

- Risk Financing Model Development
- Program Development
- Underwriting Information
- Designs and Reviews all Coverage Wording
- Evaluates the Financial Status of all Excess Insurers
- Purchases Excess Insurance for CSURMA's Coverage Programs

Claims Administration (Various)

- Liability (Carl Warren and Company)
- Workers' Compensation (Sedgwick)
- Pollution (Alliant and ACE)
- Cyber (Alliant and Beazley)
- Property (Alliant)
- PAI (HSR)
- Unemployment Insurance (Employers Edge)

Program Administrators



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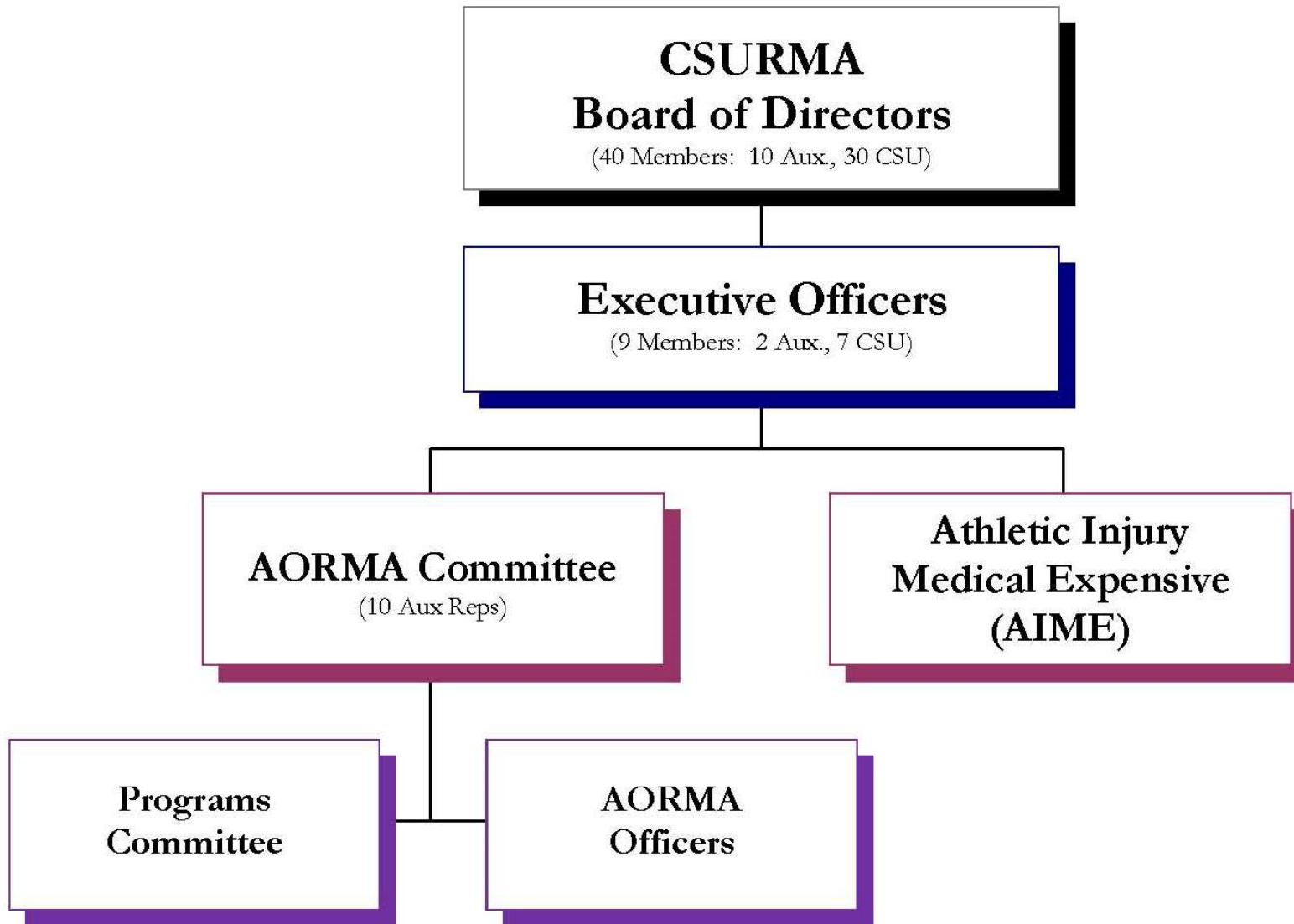


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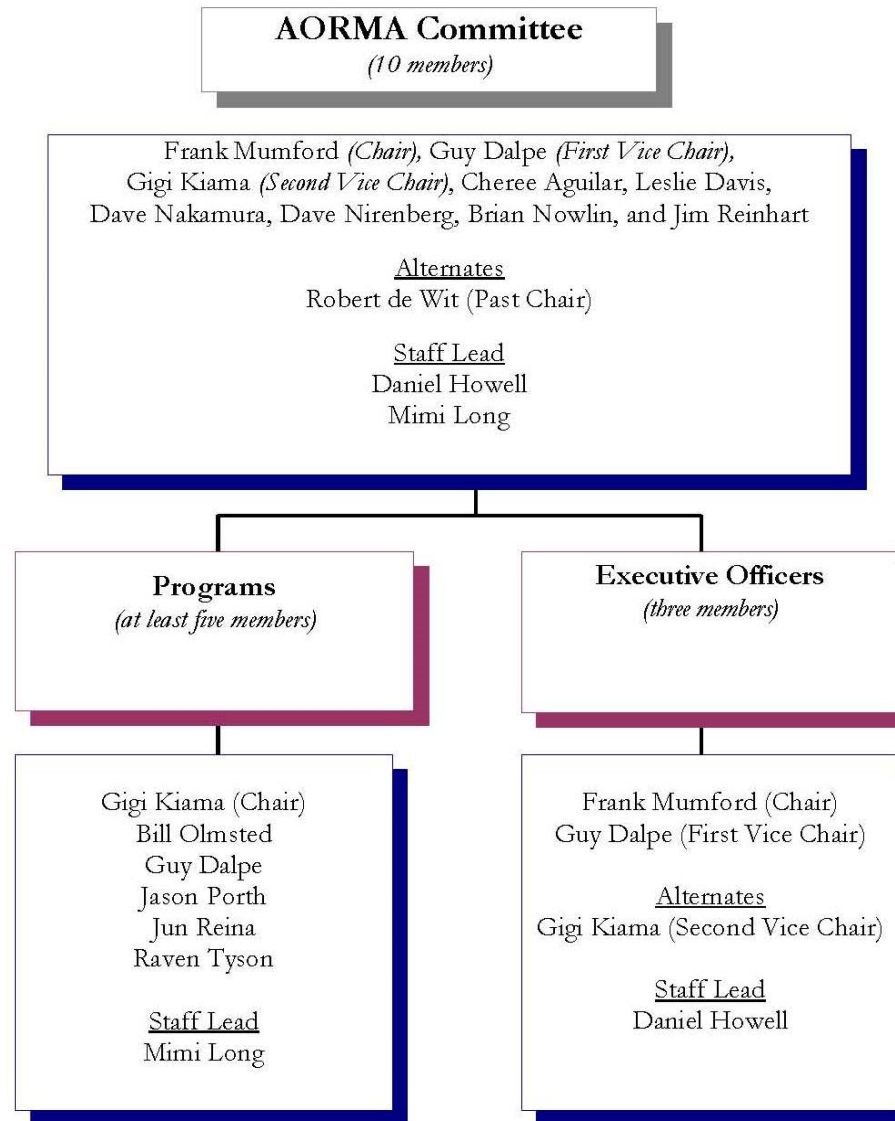


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Governance & Committees



CSURMA Organization and Structure, Continued ...



Loss Control / Risk Management Services



Alliant Risk Control Consulting

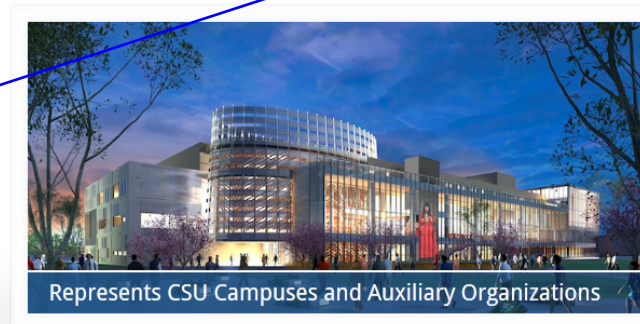


CSURMA Website



HOME MEMBERS ▾

1. Log into the CSURMA website
– www.CSURMA.org
2. Click on MEMBERS
3. Enter Username and Password
4. Click sign in



California State University Risk Management Authority

CSURMA

The Chancellor's Office staff and representatives of Auxiliary Organizations within the CSU have been developing a systematic approach to managing risk exposures now prevalent across CSU campuses.

One avenue of reform has been to restructure the overall risk management program on a more collaborative basis. Special legislation was obtained to permit both the CSU as a state agency, and Auxiliary Organizations as separate nonprofit corporations, to create a quasi-public entity to establish and perform pooled group insurance and related risk management functions for the benefit of all who elect to join the new entity and to participate therein.

On January 1, 1997, the CSURMA was formed by the CSU and those qualified Auxiliary Organizations that opted to join with intentions to participate in the risk management programs to be offered by the Authority.

The CSURMA presently has several risk management programs in effect including the Pooled Liability Program, the Pooled Worker's Compensation Program, the IDL/NDI/UI Program, the Property Program, the Athletic Injury Medical Expense (AIME) Program and the Auxiliary Group Purchase Insurance Program (AGPIP) (refer to JPA Structure, Section C).

The first three programs are designed for participation by CSU campuses, the Property and the AIME programs are designed for both campus and Auxiliary Organizations participation, and the latter program for participation by only the Auxiliary Organizations.

One of the primary goals of the CSURMA is to develop a forum for the Auxiliary Organizations and the CSU to develop strategies that streamline and integrate the risk management practices of the CSU system.

AORMA

Auxiliary Organizations Risk Management Alliance (AORMA) was established to provide group purchase comprehensive business insurance coverages for the CSU's non-profit Auxiliary Organizations. Participation in the programs is voluntary. Coverages provided include liability, workers' compensation, property, crime, unemployment insurance, auto physical damage, participant accident insurance and miscellaneous coverages.

Quick Links

- Committee Meetings and Information
- 2014-2015 Chancellor's Office International Programs

Members Only

- New Member Signup
- How to Report a Claim
- Request Certificate of Insurance
- Request Foreign Travel
- Cyber Risk Liability Program

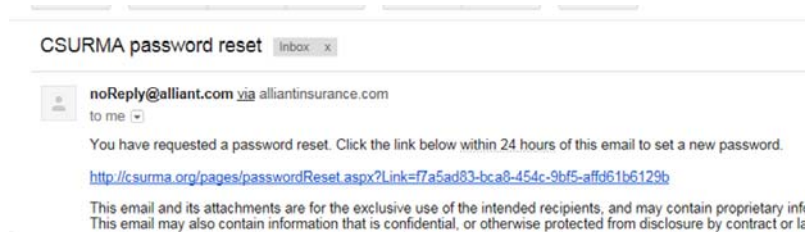
CSURMA Website Updates



Forgot your password?

Here's your step by step instructions on how to create your own password.

- **Go to CSURMA.org**
- **Click on Members page**
- **Click on “Forgot Password”**
- **Enter your email address**
- **Check your email new password link**
- **Click on link provided**
- **Create your own password as requested**

A screenshot of the CSURMA website's 'Sign In' page. The page has a light blue background and a white sign-in box. It includes fields for 'User name:' and 'Password:', a 'Sign In' button, and a checkbox for 'Sign me in automatically'. A red circle highlights a blue link labeled 'Forgot Password' located at the bottom right of the sign-in box.

Reset Password

Your password must be at least 8 characters long and include both capital and

Enter new password

Re-enter new password

Submit

Fine Arts, Archives and Artifacts

- “All risk” including earthquake and flood coverage;
- No deductible; except 10% for earthquake (per item damaged);
- Worldwide coverage;
- Appraisals are not required;
- “Wall to wall”, “nail to nail” coverage – while on your property, in transit, out on loan and during return transit.
- \$25MM limit; \$2.5MM sub-limit for each unscheduled item; \$5MM sub-limit for transit (per conveyance);
- No reporting required for incoming and outgoing exhibits.



Master Enabling Agreement for Transportation



GOGROUND anticipated launch in January, 2017

GOGROUND is the most experienced ground transportation management specialist of its kind in North America. It is a leading group and event ground transportation management firm serving large scale festivals, collegiate & professional athletics and special events.



Loss Control and Training



Confirmed Services to be provided through CSURMA:

- Four regional workshops
- \$2,000 credit for each campus to be used for any Praesidium product or service

Optional Services – Billed directly to the campus or auxiliary organization

Your Primary Contact at Praesidium is:

Aaron Lundberg, LMSW
Vice President of Account Services | Praesidium, Inc.
817.801.7773 Office | 817.307.3725 Mobile
817.261.7864 Fax
Email: ALundberg@PraesidiumInc.com

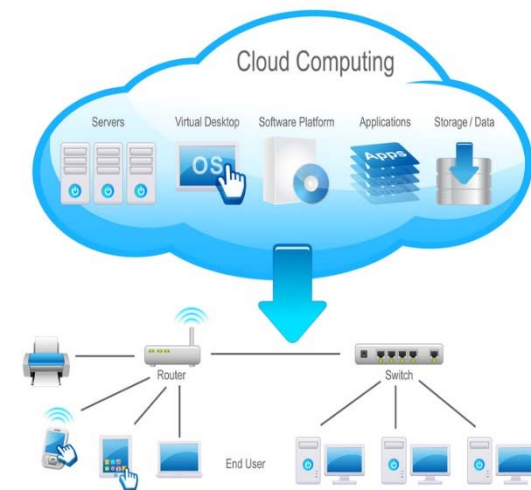


*This contract was extended to
June 30, 2017.*

Insurance Requirements In Contracts (IRIC)

NEW CHAPTERS - Technology AND Aviation Risks

- General Editing, Updates, and Clarifications/Corrections
- Insurance Service Office (ISO) Forms – Sample Insurance Requirement
- Exhibits have been updated with new ISO forms
- Declaration & Protection for Self-Insured Retentions
- New ISO Forms Added to Exhibits



Loss Control and Training



Crisis ThreeSixty ... an Ironshore Specialty enhancement within your Liability Insurance Program

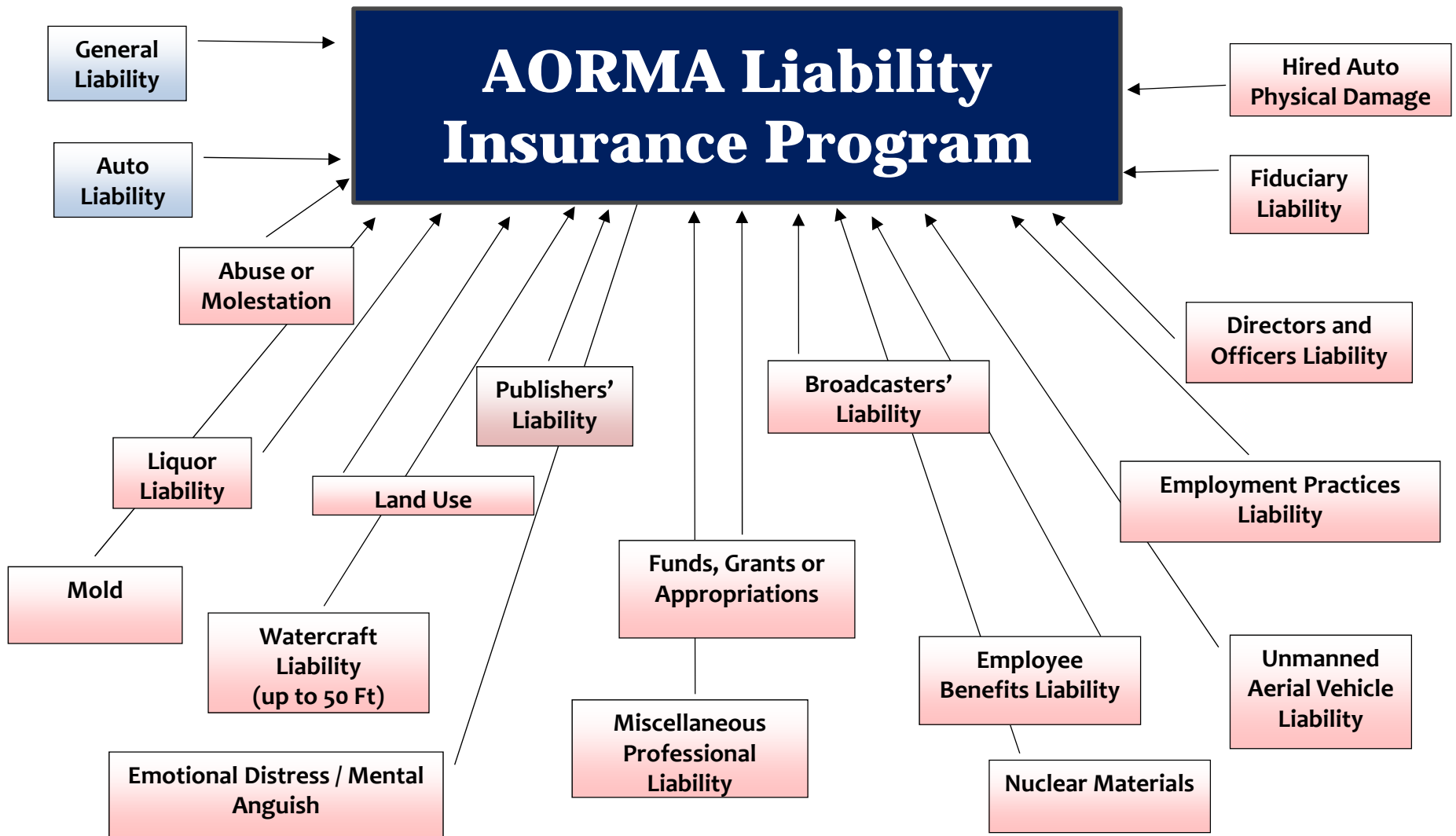
- No deductible or self-insured retention
- Immediate advancement of crisis management costs
- \$50,000 for services provided by Abernathy MacGregor Group – a crisis management firm
- \$100,000 for expenses caused by the crisis, i.e., medical expenses, funeral expenses, temporary living expenses, etc.



***** Notice must be given within 24 hours *****

Alliant Insurance Services
Robert (Bob) Frey / 415-403-1445 / rfrey@alliant.com

Liability Insurance Program



Blue indicates the coverages included in a "standard" commercial liability policy. Red indicates the enhanced AORMA coverages.

AORMA - Liability Insurance Program



Layer Limit - \$20,000,000

Excess Insurance Layer

Various Insurers - \$15,000,000 xs of \$5,000,000

Layer Limit - \$5,000,000

AORMA Reinsured Layer

Reinsurance - \$4,500,000 xs of \$500,000

Layer Limit - \$500,000

AORMA Pooled Layer - \$500,000 per occurrence

Entities covered ... the member, governing board, officers, employees and volunteers

AORMA Member Deductible \$0; except for EPL

Member employment practices deductibles ...

\$25,000; \$50,000; \$75,000; or \$100,000

AORMA - Liability Insurance Program



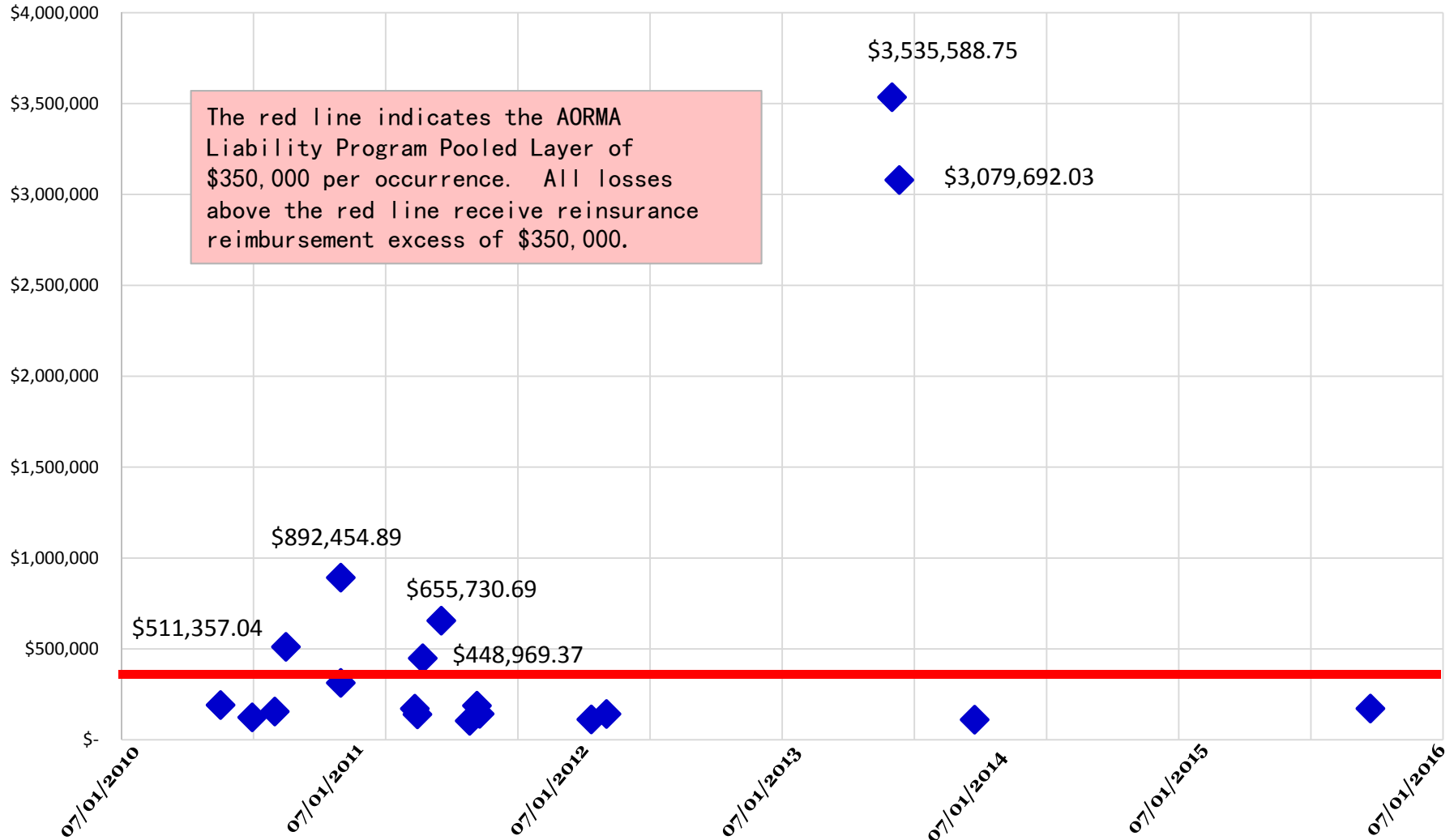
Member Allocation Formula

- **Four basic rates determined by the CSURMA Actuary based on AORMA's loss experience**
 1. Employment Practices Liability
 2. Premises Liability
 3. Auto Liability
 4. All Other Liability
- **Size credit up to 30%**
- **Experience modification factors determined by the CSURMA Actuary (Collared at .75 and 2.00)**
- **Collared rates and premiums for first year**
- **EPL deductible credits**
- **Excess premium and administrative costs capped for larger members**

AORMA Liability Program Losses



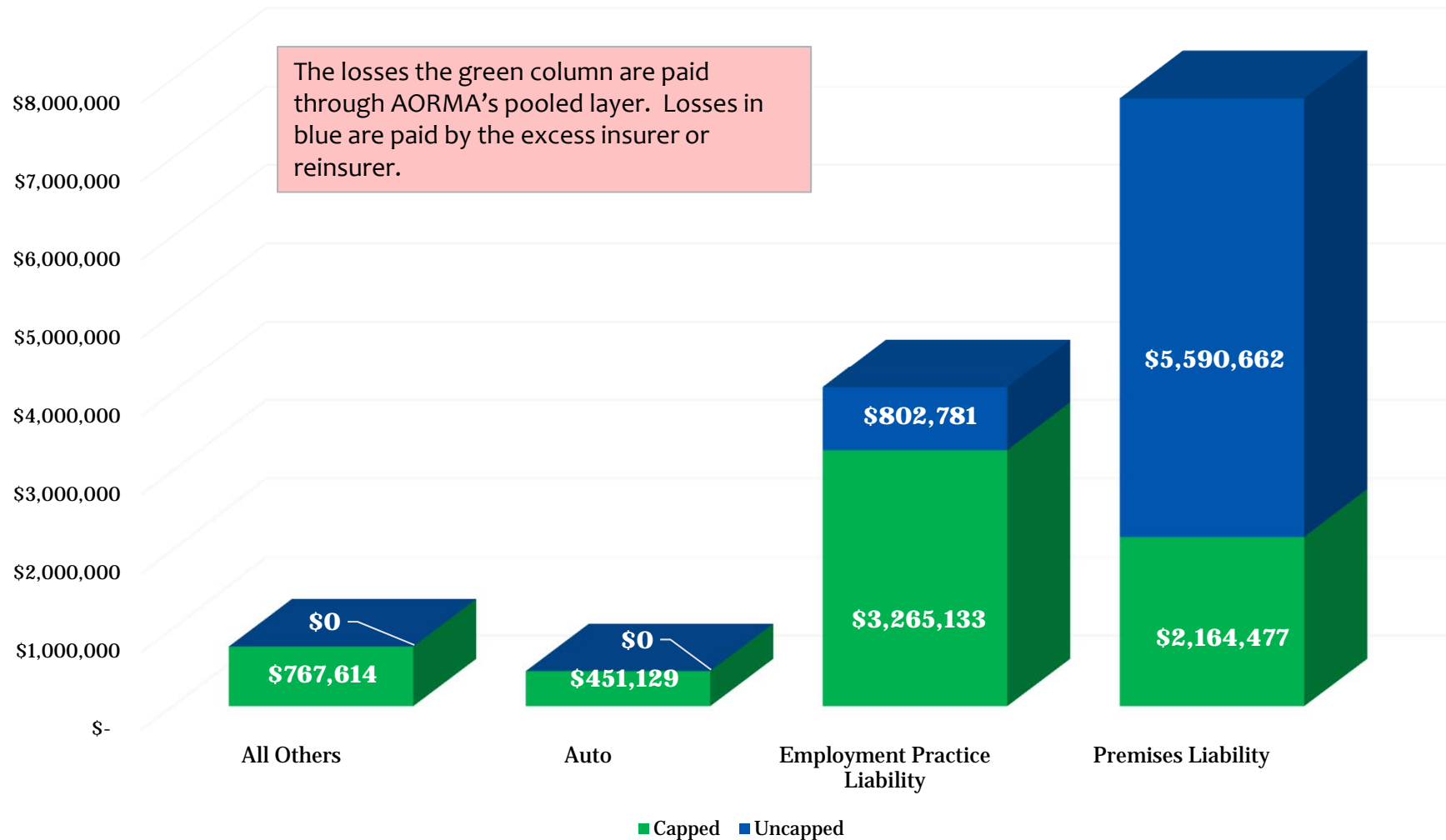
Distribution of Liability Losses above \$100,000 July 1, 2010 to June 30, 2016



AORMA Liability Program Losses

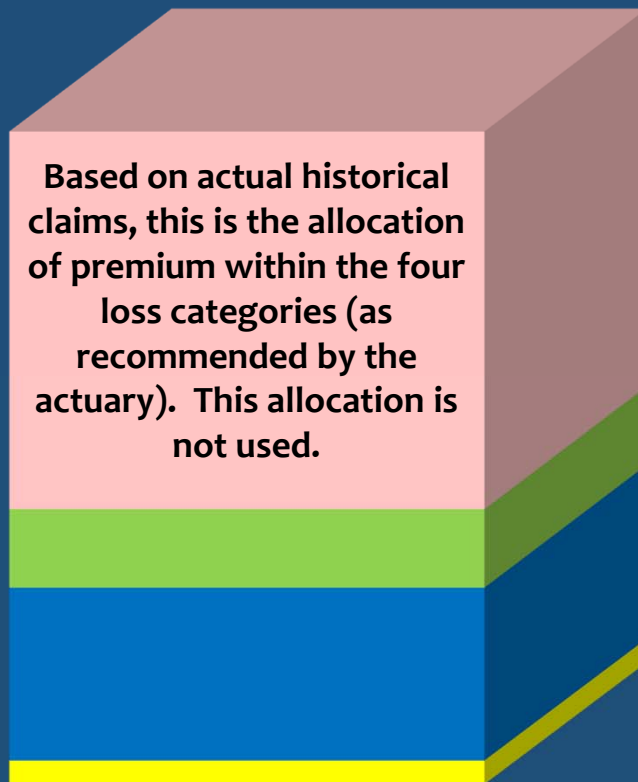


**Liability Losses - July 1, 2010 to June 30, 2016
(Losses Paid Through AORMA's Pooled Layer vs. Excess or Reinsurance)**

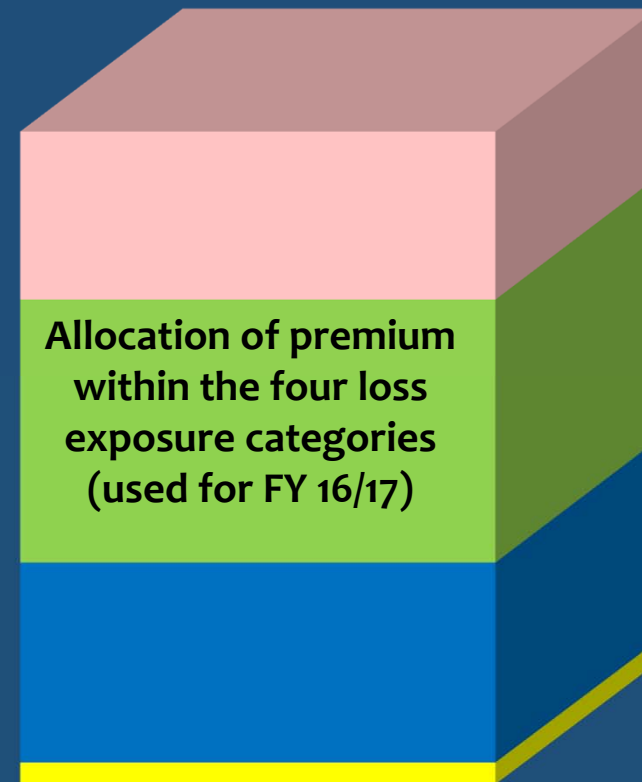


AORMA Liability Insurance Program

Allocation of Costs Between Four Loss Exposure Categories



Allocation based on claims data



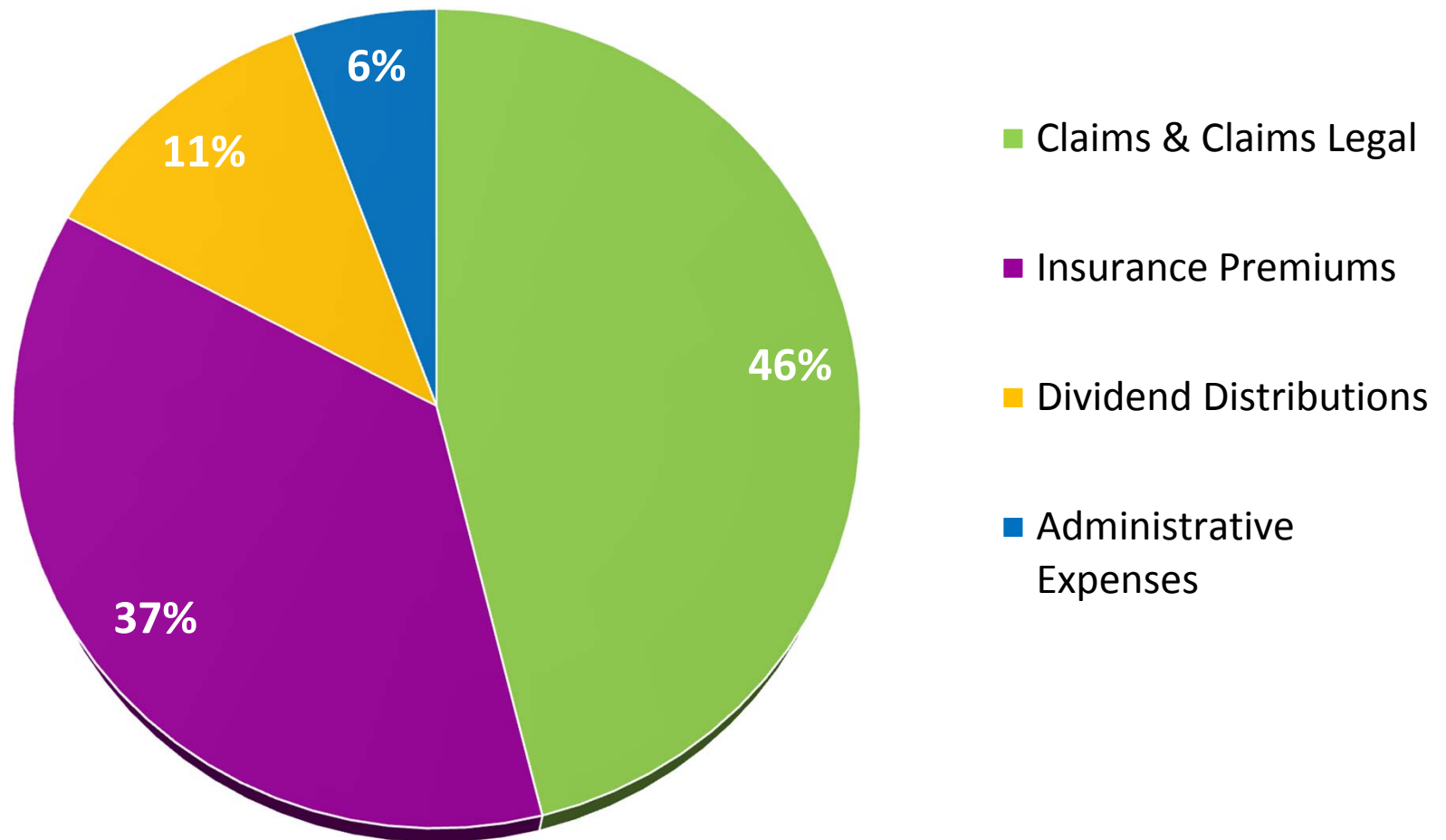
AORMA Allocation

■ Auto Liability ■ Premises Liability ■ Other Liability ■ Employment Practices Liability

CSURMA Program Expenses as of June 30, 2016



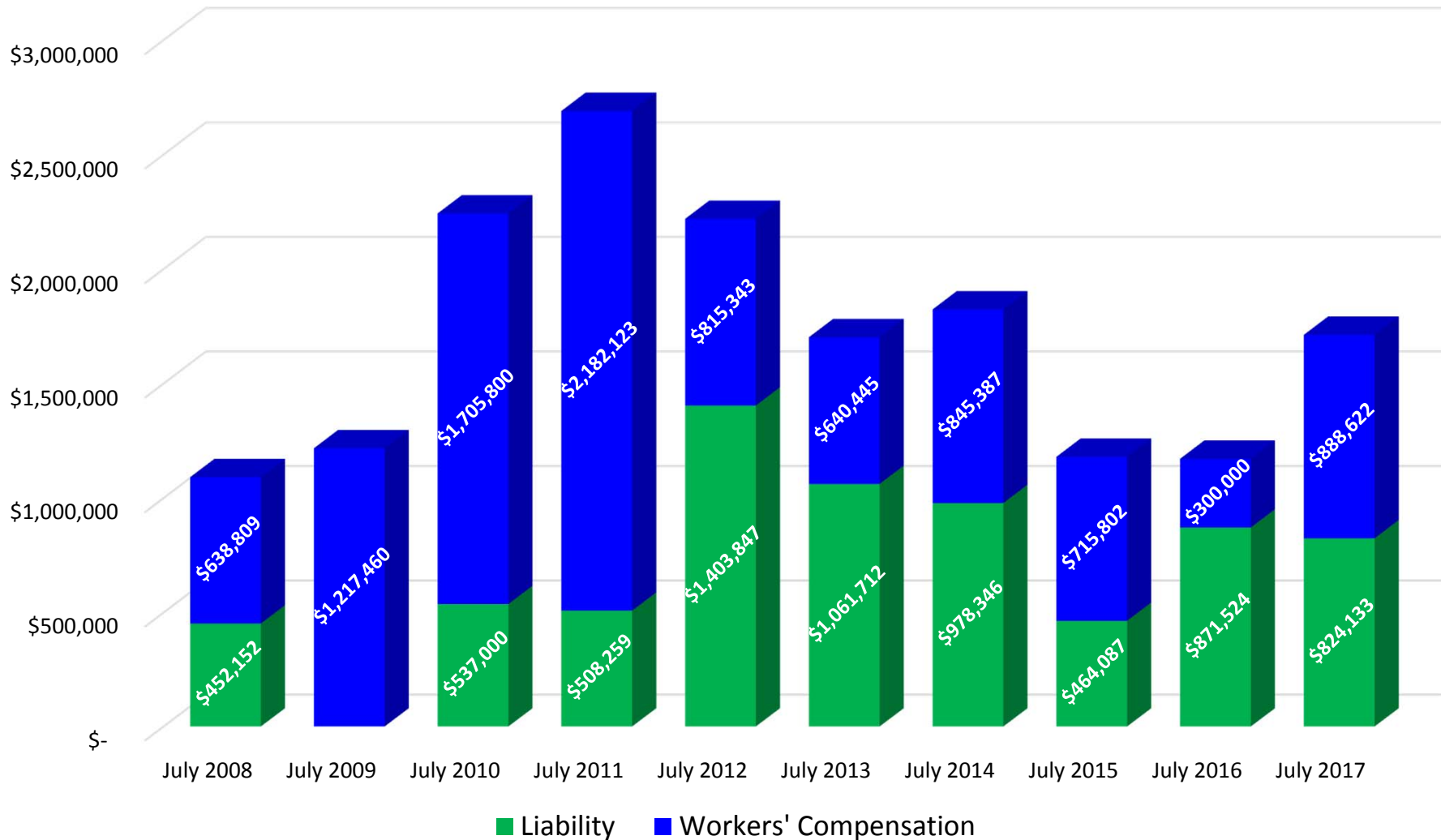
CSURMA Program Expenses @ 06/30/15
"Your Premium Dollars at Work \$83,603,193"



Total AORMA Program Dividend

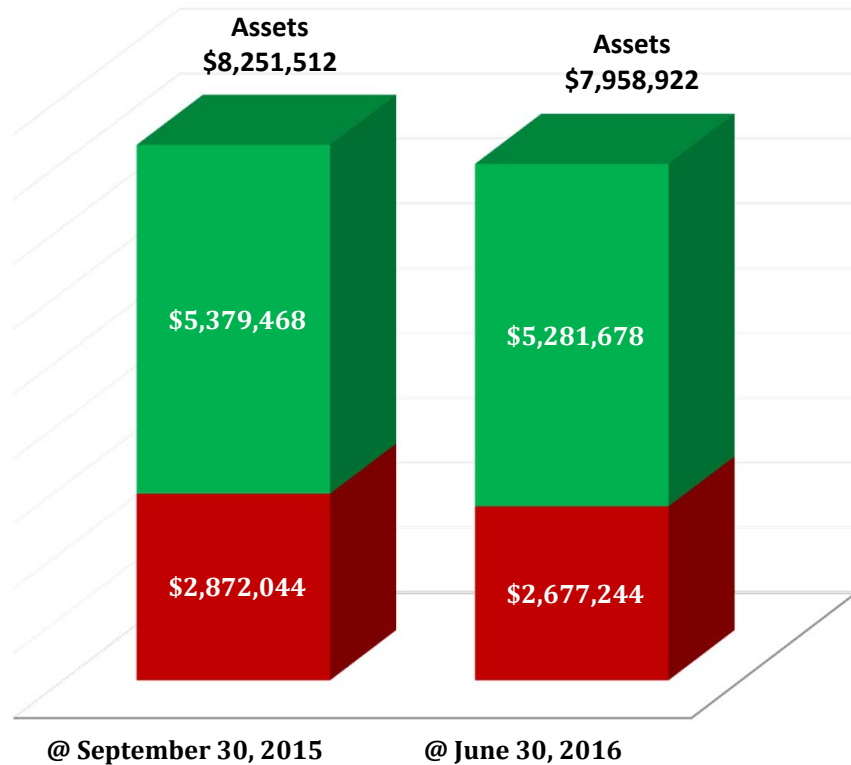


AORMA Programs Dividend Payments



Risk Pools Funding Status

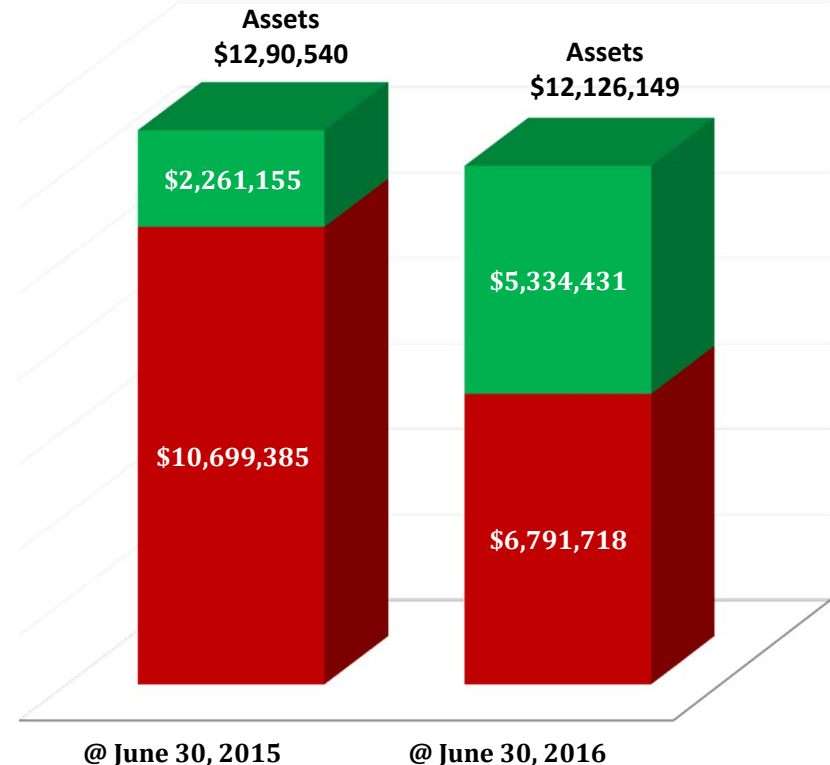
AORMA Liability



■ Unencumbered Funds

■ Estimated Outstanding Losses (at a 80% actuarial confidence level, undiscounted for investment income and including the Unallocated Loss Adjustment Expense)

AORMA Workers' Compensation



■ Unencumbered Funds

■ Estimated Outstanding Losses (at a 80% actuarial confidence level, undiscounted for investment income and include the Unallocated Loss Adjustment Expense)

Assets are reduced by the declared dividend and miscellaneous accounts payable

How to Keep Up to Date

- ✓ “Fitting the Pieces Together” Conference
- ✓ AOA Conference
- ✓ CSURMA website
- ✓ Board meetings
- ✓ Committee meetings
- ✓ AORMA bulletins
- ✓ Quarterly AORMA Chair updates
- ✓ Monthly newsletter



Thank You!



Questions? *Please contact your Program Administrators:*

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Daniel Howell, Program Director
415-403-1426 dhowell@alliant.com



Or, your friendly Systemwide Risk Management professional:

Zachary Gifford, Director Systemwide Risk Management
562-951-4568 zgifford@calstate.edu

Conclusion and Questions

This presentation and much more can be downloaded
at:

www.csurma.org

