

Agility Recovery

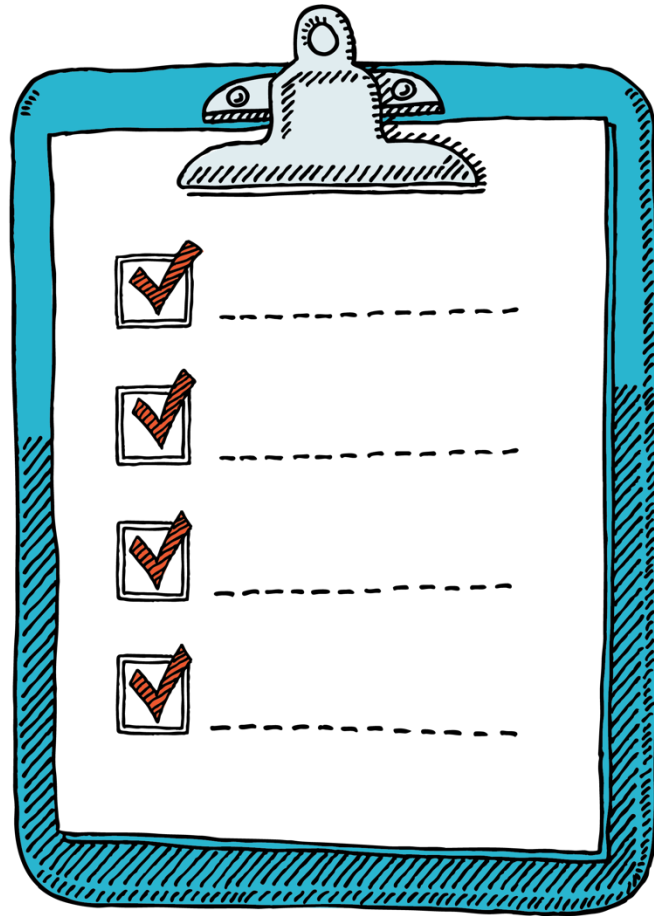
OVERVIEW FOR CSURMA



California State University Risk Management Authority



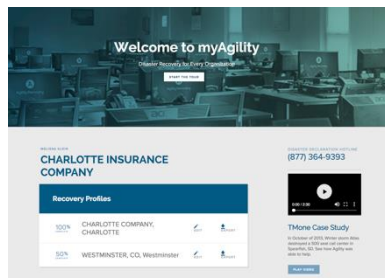
AGENDA



1. Organization Overview
2. Coverage Overview
3. Additional Services
4. Alert/Declare Process
5. Questions & Next Steps
6. Ongoing Support



YOUR SOLUTION



Planning:

- Secure planning platform myAgility 3.0
- Create recovery plans, store vital documents and send alert notification messages



Communications:

- Satellite terminal up to 512 kbps
- Router with 4G/LTE capabilities



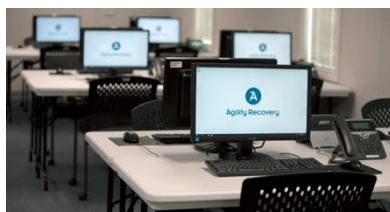
Office Space:

- Double-wide
- Mobile recovery unit with up to 48 workstations including desks, chairs, and phones



Power:

- Generator up to 100 kW
- Cabling & fuel service



Technology:

- Up to 48 desktop PCs (Intel-based dual-core processor, 4 GB RAM & 120 GB hard drive)
- 5 Intel server(s)
- Tape drives & multi-function printer



Testing:

- Annual two-day exercise at Agility Recovery site
- (Not included in current plan)

LOCATIONS



Agility Recovery

Locations & Recoveries:

- Includes recovery services to 114 locations with **10 facilities** able to declare at any one time.





Agility Recovery

INSIDE OUR MOBILE UNIT





PLANNING PLATFORM

With myAgility, our secure, online planning platform & app you can:

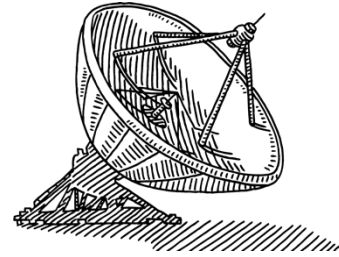
- Store and back up your plan
- Send test and email alert notifications
- Manage and store critical documents
- Use our plan template
- Create recovery plans for each of your locations
- Build custom user access settings



BANDWIDTH & MORE

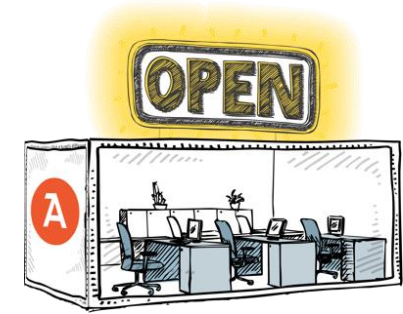


Agility Recovery



COMMUNICATIONS:

- **Upgraded satellite terminal up to 20 Mbps**
- Pre-engineered VPN
- Pre-engineered ACD
- Static IP



OFFICE SPACE:

- Additional locations, seats, declares to accommodate growth
- **ReadyOffice – immediate recovery seats in luxury metropolitan offices**

LIGHTS & TECH



Agility Recovery



POWER:

- **Generator to fit building needs up to 2 MEG**



TECHNOLOGY:

- Upgraded desktops or laptops
- OS pre-load
- PC Imaging
- Dual monitors
- Thin clients



TESTING

Common Testing Types

- **On-site:** Come to our facilities in Atlanta or Las Vegas and work in a realistic recovery environment
- **QuickShip:** Ensure your technology package supports your work requirements by testing it at your facilities.
- **ReadyOffice:** Try out working in a recovery environment near you for 2 days every year.
- **Tabletop:** Virtual exercise walking through response to scripted crisis



HOW TO

1. **Fill out Test Request Form**
2. **Choose testing type**
3. **Schedule at least 8 weeks in advance**
4. **Coordinate details and requests with your dedicated Test Manager**
5. **Test!**
6. **Follow up, review, improve your plan**

DATA



Agility Recovery



Direct to Cloud, Agent-based Backup (ICB)

- Enterprise-grade backup solution that protects servers, desktops, laptops, tablets, and smartphones, all in one solution.
- Protect mixed environments including physical, virtualized data, and 100+ operating systems (Windows & Mac)
- Military-grade encryption in transit and at rest



+



Appliance-Based Cloud Backup Hybrid DRaaS solution

- Instantly recover your data & systems by spinning up virtual machine replicas either locally or in the cloud.
- You can bring any system back online, in our cloud, from the time of disaster – in 15 minutes or less.
- Perform unlimited disaster recovery tests without having to formally declare a disaster or incur additional costs





HOW DRaaS WORKS

Hardware Failure or Disaster Occurs



Servers and applications are down...



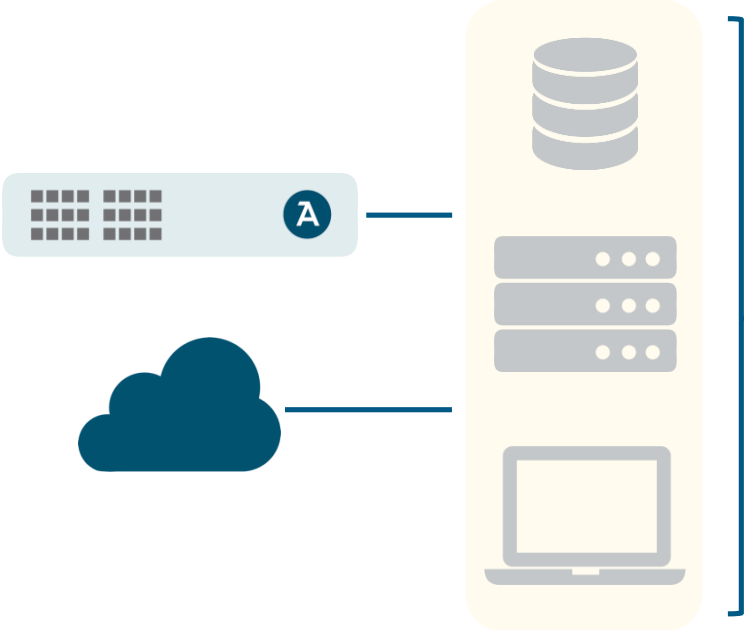
End user

Step 1



Step 2

Recovered & Virtualized



...but users can continue to work with recovered apps virtualized from the appliance or within the cloud.

Results

NO DOWNTIME





ALERT/DECLARE PROCESS



ALERT

Notifies us of potential declaration, e.g., a server failure or severe weather predicted.

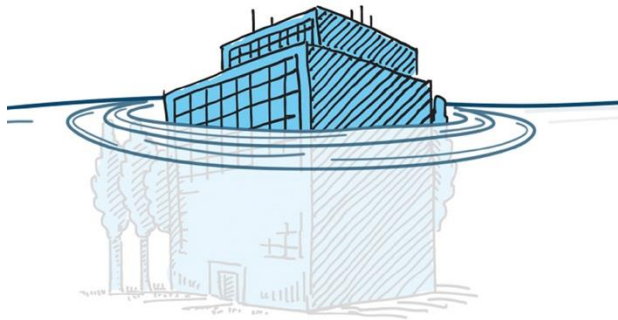


Agility Recovery Hotline:
877-364-9393



Text or Email:
help@agilityrecovery.com

When in doubt, call us early.



DECLARE

Initiates a response to immediately mobilize recovery assets. Must involve approval of ETA's and estimated costs. Therefore, caller must be authorized.



DECLARE TIMELINE





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ONGOING SUPPORT

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