



**CSURMA Athletic Injury Medical Expense Committee
Meeting Agenda
“This is an Open Public Meeting”**

Meeting Date: May 19, 2014
Time: 10:30 AM

Primary Location: Alliant Insurance Service Office
1792 Tribute Road, Ste 450
Sacramento, CA 95815

Legend: **A** = Action
I = Information

A. CALL TO ORDER

B. PUBLIC COMMENTS

C. GENERAL ADMINISTRATION

1. **Minutes – January 28, 2014 Meeting** A p. 1
The Committee will review and accept the minutes from their last meeting, making corrections as necessary.
2. **CSURMA Executive Committee Report** I p. 8
The Committee will receive a report from the Executive Committee Liaison.
3. **AIME Loss Reports and Claim Trends** I p. 9
The Committee will receive a summary report of the program’s claims experience and trends.
4. **AIME Financial Statements at March 31, 2014** I p. 12
The Committee will receive a financial report of the AIME program at March 31, 2014.
5. **Renewal of Travel Accident Insurance** A p. 15
The Committee will discuss the renewal of the Travel Accident insurance, taking action as necessary.
6. **Claims Administrator Report** A p. 18
The Committee will receive a report from the Claim Administrator as respects claims policy and procedures, taking action as necessary
7. **Claims Administrator Service Agreement** A p. 19
The Committee will be asked to review and discuss A-G Administrators proposed agreement, taking action as necessary.
8. **2014 Risk Management Training** A p. 20
The Committee will receive a report from the task group as respects training recommendations for FY 2014/2015.
9. **Service Provider Performance Evaluation** A p. 21
The Committee will be asked to review and discuss the Service Provider Performance Evaluation, taking action as necessary.
10. **Committee Nominations and Elections** A p. 70
The Committee will be asked to nominate and elect new members to the Committee for those members who have completed their terms and elect a Chair.

A Public Entity Joint Powers Authority



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- 11. **Update on Concussive Injuries Initiatives** A p. 72
The Committee will receive a report on Concussive Injuries Initiatives and may take action as necessary.

D. CLOSED SESSION

No items for discussion.

E. INFORMATION ITEMS

- 1. **2014 CSURMA Meeting Calendar** I p.73
- 2. **AIME Committee Directory** I p.76

F. ADJOURNMENT

The AIME Committee is next scheduled to meet on November 3, 2014. If you have any questions regarding the agenda packet, please contact Stacey Weeks (415) 403-1448 or sweeks@alliant.com

TELECONFERENCE LOCATIONS:

- 1. Chancellor’s Office – 401 Golden Shore, Long Beach, CA
- 2. CSU Fresno – 5305 N. Campus Dr., NG 27, Fresno, CA
- 3. Cal Poly San Luis Obispo – 1 Grand Ave., San Luis Obispo, CA

Item No. C1.
CSURMA AIME Committee
Meeting Date: May 19, 2014

APPROVAL OF MINUTES – JANUARY 28, 2014 MEETING

ISSUE: Acceptance of minutes of the Committee’s meeting on January 28, 2014.

RECOMMENDATION: The Committee is asked to review and accept the draft minutes of its January 28, 2014 meeting, making corrections as necessary.

FISCAL IMPACT: None.

BACKGROUND: The minutes serve to record the items discussed and actions taken during the Committee’s January 28, 2014 meeting.

ATTACHMENT(S): Draft minutes AIME Committee January 28, 2014 meeting

**MINUTES OF THE CSURMA
AIME COMMITTEE MEETING
JANUARY 28, 2014
LONG BEACH, CALIFORNIA**

MEMBERS PRESENT

Kelli Eberlein, CSU Fresno (Teleconference)
Ashlie Kite, CSU Northridge
Ruem Malasarn, CSPU, Pomona
Cindy Masner, CSU Long Beach
Joe Ramos, CSU Sacramento
Scott Shaw, San Jose State University
Kristal Slover, CPSU, San Luis Obispo
Michael Thorpe, CSU Chico – Executive Committee Liaison

MEMBERS ABSENT

None

STAFF, GUESTS & CONSULTANTS

Dan Berry, A-G Administrator (Teleconference)
Zachary Gifford, CSU Chancellor's Office
Robert Leong, Alliant Insurance Services
James Shipp, A-G Administrator (Teleconference)
Jackie Steigeward, San Diego State University (Teleconference)
Stacey Weeks, Alliant Insurance Services

A. CALL TO ORDER

The meeting was called to order at 10:39 a.m. by the Chair, Joe Ramos. Joe explained the teleconference procedure, per Bagley-Keene where roll call voting is required and introductions were made.

B. PUBLIC COMMENTS

There were no public comments.

C. GENERAL ADMINISTRATION

1. Approval of Meeting Minutes –November 4, 2013

A motion was made to accept the meeting minutes of November 4, 2013 as provided at today's meeting with the correction as stated above.

MOTION: Scott Shaw **SECOND:** Cindy Masner **MOTION CARRIED**

NAME	AYES	ABSTAIN	NAYS	ABSENT
Kelli Eberlein (Telecon)	X			
Ashlie Kite	X			
Cindy Masner	X			
Ruem Malasarn	X			
Joe Ramos	X			
Scott Shaw	X			
Kristal Slover (Telecon)	X			

C2. CSURMA Executive Committee Report

Mike Thorpe presented the following Executive Committee report:

- Successful AoA Conference held in Sacramento on January 12th – 14th
- Committee received a report from Zachary Gifford who stepped through the Genesis sports-related concussions white paper and reported that CSURMA is in the process of updating its Sports Club Manual to cover this topic more thoroughly
- Committee received an update on the CSURMA audit, where 10 of the open findings have all been closed with the exception of one finding.
- Introduction of new management – Chancellor White and Robert Eaton
- Report on the London renewal policies
- Alliant chosen as the Program Administrator and Broker for CSURMA
- The Office of General Counsel completed its review and signed a new agreement
- Two rating plan task groups were appointed – Student Insurance Program and Student Health Insurance Program. Committee requested staff to look at other Health Care providers, as the current Broker (Wells Fargo) is not a good partner
- Report regarding minors on campus where campuses will receive on-line training. A risk assessment tool will be available shortly and will also be rolled out to the auxiliary organizations
- CSURMA Service Provider Survey was forwarded electronically to all campuses and auxiliary members

C3. AIME Financial Statements at November 30, 2013

Financial Statement at November 30, 2013 (Balance Sheet and Income Statement) were discussed with the Committee. Total assets just over \$4.1 million and the fund balance just under \$463,000. Income Statement is more telling as it discusses revenues and expenditures to date. Contributions are what are earned (three months) and the claims payment expense represents claims in the current fiscal year and any residual.

C4. AIME Loss Reports and Claim Trends

Dan Berry reported on the Loss History reports and A-G continues to assist each campus keep expenses under control. Discounts are campus driven in addition and A-G has its discounts. A-G continues to partner with the campus trainers in obtaining additional discounts from providers. The program is seeing a high utilization of the primary plan. Communications with A-G and the provider is yielding positive results. A-G was applauded for assisting the members and coordinating the new Sports Club programs. Additional education needed to educate the members and departments in properly managing the different claims.

C5. Fiscal Year 2014/2015 AIME Program Deposits

With the census information received, there is an overall increase due to the rise of medical costs and trends and the actuary felt the need to increase the rates overall. The program deposits presented today are the same as presented at the November 2013 meeting. One campus has not provided its census. If the premium increases for that Member, the increase is borne by the Member and not the AIME members.

A motion was made to approve the Program Deposits as presented and discussed at today’s meeting potential change to SFSU.

MOTION: Scott Shaw **SECOND:** Cindy Masner **MOTION CARRIED**

NAME	AYES	ABSTAIN	NAYS	ABSENT
Kelli Eberlein (Telecon)	X			
Ashlie Kite	X			
Cindy Masner	X			
Ruem Malasarn	X			
Joe Ramos	X			
Scott Shaw	X			
Kristal Slover (Telecon)	X			

C6. Renewal of Prospective Student Athletes Insurance

The renewal proposal for the AIME Prospective Student Athletes Insurance was presented to the Committee. The policy provides coverage to prospective student athletes (PSA) at an NCAA member school, while participating in an on-campus evaluation as a PSA.

A motion was made to approve the renewal of the Prospective Student Athletes Insurance as proposed with a premium the same as expiring, at \$5,025.00 and as discussed at today’s meeting.

MOTION: Cindy Masner **SECOND:** Ruem Malasarn **MOTION CARRIED**

NAME	AYES	ABSTAIN	NAYS	ABSENT
Kelli Eberlein (Telecon)	X			
Ashlie Kite	X			
Cindy Masner	X			
Ruem Malasarn	X			
Joe Ramos	X			
Scott Shaw	X			
Kristal Slover (Telecon)	X			

C7. Update on Concussive Injuries Initiatives

The Committee received a report and the draft proposed policy on Concussive Injuries Initiatives. The Committee discussed appointing a Sub-Committee to draft a response to the Systemwide’s plan for Humboldt State University’s (HSU) concussion injury initiative. The Committee discussed NCAA/NAIA regulations and compliance as well as redirecting focus on intercollegiate athletics onto Club Sports where it may be more beneficial.

A motion was made to appoint a subcommittee to draft a response regarding Systemwide’s plan for HSU’s concussion injury initiative. The draft response to provide status of campuses’ compliance to NCAA/NAIA regulations, and to redirect the initiative from its focus on intercollegiate athletics onto Club Sports where it may be more beneficial.

MOTION: Cindy Masner **SECOND:** Kristal Slover **MOTION CARRIED**

NAME	AYES	ABSTAIN	NAYS	ABSENT
Kelli Eberlein (Telecon)	X			
Ashlie Kite	X			
Cindy Masner	X			
Ruem Malasarn	X			
Joe Ramos	X			
Scott Shaw	X			
Kristal Slover (Telecon)	X			

Broke for lunch at 12:30 p.m. reconvene at 1:00 p.m.

C8. Rating Plan Task Groups

The Committee received a report as respects the Rating Plans Task Groups (RPTG) appointed to review and recommend modifications, if any, to the cost allocation formulas for the Campus Risk Pools and the Student Insurance Programs. Mike Thorpe was appointed as Chair for the Student Insurance Programs RPTG. The Campus Risk Pools RPTG reviews the liability, workers’ compensation, property, automobile liability, etc and every three years provides a formal process with the goal of preserving rate stability

for the programs and fair for all campuses. AIME is not included in the review as the authority of the AIME rating lies with the AIME Committee. The Student Insurance Program RPTG reviewed the SPLIP/SAFECLIP, Student Travel Accident, and Foreign Travel Insurance programs. The Committee discussed a regular review of the AIME program every three years, in an effort to be consistent with other programs. The Committee agreed to table this matter and discuss at its November 2014 meeting.

No action was taken at today's meeting.

C9. Covered California – CA Health Benefit Exchange (“Obamacare”)

The Committee discussed how the Health Care Reform would affect AIME and discussed concerns regarding coverage. It is becoming more common for parents to drop their children from their healthcare because they are an athlete enrolled in a university sport. Athletic Trainers are usually the first person the athlete contacts with illness or injury. Staff will continue its research on the Health Care Reform plan and report new findings to the Committee.

C10. Risk Management Training

The Committee is looking into having an attorney presenting on issues related specifically to athletics. The Sub – Committee will obtain more information and report back to the Committee.

C11. Committee Nominations

Four Committee seats up for election to serve two-year terms beginning July 1, 2013 and two of the four seats have been filled by Jackie Steigeward (SDSU) and Dan Bridges (CSULA). Chair, Joe Ramos appointed Jackie Steigeward and Dan Bridges to the AIME Committee effective January 28, 2014. The Committee at its next meeting will review and appoint Committee members whose seats are up for election effective July 1, 2014.

No action was required at today's meeting.

C12. Review of CSURMA/AIME 2014 Calendar

The Committee at its last meeting approved meeting dates for the AIME Committee as follows:

- Tuesday, January 28, 2014 – CSU Long Beach
- Monday, May 19, 2014 – CSU Sacramento
- Monday, November 3, 2014 – San Diego State University

The Committee discussed changing the place of the November 3, 2014 from San Diego State University to San Francisco (Alliant Insurance Office).

DRAFT

A motion was made to change the place of the November 2014 meeting from San Diego State University to the Alliant San Francisco offices.

MOTION: Kristal Slover **SECOND:** Cindy Masner **MOTION CARRIED**

NAME	AYES	ABSTAIN	NAYS	ABSENT
Kelli Eberlein (Telecon)	X			
Ashlie Kite (Telecon)	X			
Cindy Masner	X			
Ruem Malasarn	X			
Joe Ramos	X			
Scott Shaw	X			
Kristal Slover	X			

D. CLOSED SESSION

No items to discuss.

E. INFORMATION ITEMS

E1. AIME Committee and Staff Directory

Please provide revisions and updates to Stacey Weeks.

Staff to revisit the research on Mental Health issues.

F. Adjournment

A motion was made to adjourn the meeting at 2:15 p.m.

MOTION: Scott Shaw **SECOND:** Cindy Masner **MOTION CARRIED**

NAME	AYES	ABSTAIN	NAYS	ABSENT
Kelli Eberlein (Telecon)	X			
Ashlie Kite	X			
Cindy Masner	X			
Ruem Malasarn	X			
Joe Ramos	X			
Scott Shaw	X			
Kristal Slover (Telecon)	X			

The meeting was adjourned at 2:15 p.m.

Item No. C2.
CSURMA AIME Committee
Meeting Date: May 19, 2014

CSURMA EXECUTIVE COMMITTEE REPORT

ISSUE: The AIME Committee will hear a report from the CSURMA Executive Committee Liaison regarding the Executive Committee's last meetings on March 20-21, 2014.

RECOMMENDATION: No action is required on this item at today's meeting.

FISCAL IMPACT: None.

BACKGROUND: Michael Thorpe, CSU Chico, is the Executive Committee Liaison for AIME.

ATTACHMENT(S): None.

LOSS REPORTS AND CLAIM TRENDS

ISSUE: The Committee will hear a report from the Claims Administrator on loss reports and claim trends.

RECOMMENDATION: No action is requested.

FISCAL IMPACT: Information Item only.

BACKGROUND: Dixon Gillis from A-G Administrators provides third party claims administration.

ATTACHMENT(S): 1. Claims Paid & Savings Report April 30, 2014
2. Claims and Loss Summary Report – April 30, 2014



CSURMA - AIME
ATHLETICS INSURANCE PROGRAMS CLAIMS PAID & SAVINGS REPORT
2008 THRU 2013 PLAN YEARS AS OF APRIL 30, 2014
A-G ADMINISTRATORS, INC.



PLAN YEAR	NUMBER OF CLAIMS	BILLED MEDICAL EXPENSES	PRIMARY INS REDUCTION	CSU PROVIDER DISCOUNT	A-G DISCOUNTS	CSU PAYMENTS
2008 PLAN YEAR	1,029	\$ 7,948,077	\$ 3,152,883	\$ 1,484,422	\$ 1,098,762	\$ 2,212,011
2009 PLAN YEAR	1,018	\$ 7,566,683	\$ 3,446,974	\$ 727,550	\$ 1,147,665	\$ 2,244,494
2010 PLAN YEAR	1,141	\$ 10,978,193	\$ 4,604,412	\$ 1,313,193	\$ 2,101,641	\$ 2,958,947
2011 PLAN YEAR	1,221	\$ 9,924,014	\$ 4,436,908	\$ 745,293	\$ 2,137,189	\$ 2,604,624
2012 PLAN YEAR	1,278	\$ 9,919,967	\$ 4,479,507	\$ 497,302	\$ 2,270,645	\$ 2,672,513
2013 PLAN YEAR	711	\$ 4,424,692	\$ 1,844,046	\$ 541,587	\$ 983,823	\$ 1,055,236
TOTALS	5,891	\$ 50,761,626	\$ 21,964,730	\$ 5,309,347	\$ 9,739,725	\$ 13,747,825

"Billed" column minus the "Primary" column minus "CSU Prov Disc" column minus "A-G Discounts" column "CSU Payments"



CSURMA - AIME PROGRAM
CLAIMS AND LOSS SUMMARY BY CAMPUS
2008 - 2013 PLAN YEARS AS OF APRIL 30, 2014
A-G ADMINISTRATORS, INC.



	2008		2009		2010		2011		2012		2013	
	CLAIMS	TOTAL PAID	CLAIMS	TOTAL PAID	CLAIMS	TOTAL PAID	CLAIMS	TOTAL PAID	CLAIMS	TOTAL PAID	CLAIMS	TOTAL PAID
BAKERSFIELD	52	\$ 98,890	56	\$ 143,227	55	\$ 115,131	92	\$ 193,244	68	\$ 138,791	25	\$ 27,668
CHICO	7	\$ 10,867	8	\$ 25,033	14	\$ 45,686	12	\$ 42,922	15	\$ 35,500	5	\$ 2,546
DOMINGUEZ HILLS	14	\$ 54,424	19	\$ 32,336	15	\$ 55,633	13	\$ 29,199	27	\$ 67,663	22	\$ 101,378
EAST BAY	0	\$ -	0	\$ -	0	\$ -	0	\$ -	37	\$ 67,671	16	\$ 11,898
FRESNO	137	\$ 294,665	122	\$ 113,804	111	\$ 314,666	110	\$ 199,427	124	\$ 244,245	69	\$ 83,824
FULLERTON	77	\$ 135,663	82	\$ 130,872	84	\$ 204,004	74	\$ 123,748	55	\$ 70,434	28	\$ 32,142
HUMBOLDT	26	\$ 42,538	27	\$ 30,065	23	\$ 33,558	20	\$ 56,369	32	\$ 115,681	13	\$ 37,406
LONG BEACH	75	\$ 152,298	101	\$ 232,964	113	\$ 359,715	69	\$ 169,568	77	\$ 221,267	28	\$ 21,611
LOS ANGELES	12	\$ 49,517	21	\$ 57,829	22	\$ 133,766	18	\$ 74,209	13	\$ 59,978	14	\$ 25,607
MARITIME ACADEMY	19	\$ 4,443	13	\$ 9,489	15	\$ 15,025	12	\$ 10,627	19	\$ 15,098	11	\$ 2,095
MONTEREY BAY	20	\$ 12,666	29	\$ 24,276	43	\$ 43,028	65	\$ 136,568	58	\$ 139,642	41	\$ 55,647
NORTHRIDGE	57	\$ 130,962	33	\$ 141,649	48	\$ 98,604	72	\$ 198,998	70	\$ 183,512	19	\$ 7,137
POMONA	25	\$ 50,674	17	\$ 17,122	17	\$ 62,572	15	\$ 6,800	16	\$ 57,970	5	\$ 4,026
SACRAMENTO	73	\$ 327,387	64	\$ 152,201	66	\$ 245,881	83	\$ 195,524	90	\$ 263,836	42	\$ 74,052
SAN BERNARDINO	15	\$ 14,678	11	\$ 7,580	17	\$ 34,541	22	\$ 30,610	9	\$ 14,944	8	\$ 13,312
SAN DIEGO	139	\$ 227,751	121	\$ 322,462	149	\$ 429,692	161	\$ 400,950	159	\$ 314,711	129	\$ 186,882
SAN FRANCISCO	14	\$ 26,059	10	\$ 7,532	15	\$ 77,203	19	\$ 23,819	15	\$ 75,633	8	\$ 2,913
SAN JOSE STATE	113	\$ 324,100	124	\$ 412,148	136	\$ 343,735	150	\$ 329,316	135	\$ 250,768	95	\$ 121,229
SAN LUIS OBISPO	103	\$ 138,991	105	\$ 202,017	124	\$ 219,753	156	\$ 305,863	162	\$ 240,992	87	\$ 110,411
SAN MARCOS	6	\$ 27,174	8	\$ 8,095	20	\$ 70,677	24	\$ 37,809	40	\$ 46,416	16	\$ 44,238
SONOMA STATE	17	\$ 47,414	20	\$ 45,787	23	\$ 30,113	10	\$ 6,128	12	\$ 15,213	8	\$ 30,549
STANISLAUS	28	\$ 40,851	27	\$ 128,007	31	\$ 25,963	24	\$ 32,925	23	\$ 32,548	14	\$ 58,668
PROGRAM TOTALS	1,029	\$ 2,212,011	1,018	\$ 2,244,494	1,141	\$ 2,958,947	1,221	\$ 2,604,624	1,256	\$ 2,672,513	703	\$ 1,055,236

Item No. C4.
CSURMA AIME Committee
Meeting Date: May 19, 2014

AIME FINANCIAL STATEMENTS AT MARCH 31, 2014

ISSUE: The Financial Statements at March 31, 2014 (unaudited) is attached for information purposes.

RECOMMENDATION: No Action required; this item is presented as Information only.

FISCAL IMPACT: None.

BACKGROUND: Accounting records are managed by the CSU Office of the Chancellor. Periodic statements are prepared by the Accountants to express the financial status of CSURMA's coverage programs.

ATTACHMENT(S): AIME Financial Statements at March 31, 2014.

California State University Risk Management Authority

Balance Sheet - Campus Programs as of 3/31/2014

(Unaudited)

	Liability	Workers' Compensation	IDL/NDI/UI	Property	AIME	Auto Liability	Total Campus Programs as of 3/31/2014
Assets:							
Cash and Investments	9,967,614	22,174,954	1,987,778	1,843,453	722,455	0	36,696,254
Other long-term investments	32,113,101	70,208,584	6,044,757	5,675,196	2,242,129	0	116,283,767
Accounts receivable	858,533	0	0	0	0	0	858,533
Loan receivable	0	0	0	0	0	0	0
Accrued interest receivable	1,476	3,241	282	264	104	0	5,367
Prepaid insurance	941,592	453,947	578	2,136,851	5,271	162,182	3,700,421
Prepaid expense	92,861	2,125,830	1,813	166,196	408	0	2,387,108
Total assets:	43,975,176	94,966,556	8,035,208	9,821,960	2,970,367	162,182	159,931,449
Liabilities:							
Accounts payable	45,931	677,580	3,419,751	11,088	3,418	0	4,157,768
Unearned revenue	3,393,898	7,362,233	3,375,000	2,557,625	733,122	162,182	17,584,060
SELF assessment liability	0	12,268,856	0	0	0	0	12,268,856
Reported claims	8,105,014	36,703,615	0	0	143,450	0	44,952,079
Claims incurred but not reported	9,938,159	17,863,429	0	0	1,912,662	0	29,714,250
Total liabilities:	21,483,001	74,875,713	6,794,751	2,568,713	2,792,652	162,182	108,677,013
Fund balance	22,492,175	20,090,843	1,240,457	7,253,247	177,714	0	51,254,437
Total liabilities and fund balance	43,975,176	94,966,556	8,035,208	9,821,960	2,970,367	162,182	159,931,449

California State University Risk Management Authority

Income Statement - Campus Programs as of 3/31/2014

(Unaudited)

	Liability	Workers' Compensation	IDL/NDI/UI	Property	AIME	Auto Liability	Total Campus Programs
OPERATING REVENUES:							
Contributions	10,474,925	22,086,700	10,125,000	7,706,099	2,199,367	486,545	53,078,635
Reinsurance premiums	(123,750)	0	0	0	0	0	(123,750)
Total operating revenues:	10,351,175	22,086,700	10,125,000	7,706,099	2,199,367	486,545	52,954,885
OPERATING EXPENSES:							
DIRECT PROGRAM EXPENSES:							
Claims payment & legal expenses	8,978,937	14,907,386	10,525,949	768,891	2,492,735	0	37,673,899
Deductible recoveries	(2,225,509)	0	0	0	0	0	(2,225,509)
Claims administrators	61,431	2,725,131	46,703	0	93,750	0	2,927,015
Claims management information system	23,220	0	0	0	0	0	23,220
Program administrator	145,749	296,547	125,010	148,609	7,227	0	723,142
Brokerage commissions	240,683	149,218	282	354,177	501	0	744,861
Insurance premiums	2,796,358	1,615,463	0	6,418,168	17,928	486,545	11,334,463
Taxes, assessments & fees	204,930	0	0	0	0	0	204,930
Actuarial services	5,500	5,250	0	0	2,750	0	13,500
Claims audit	2,250	0	0	0	0	0	2,250
Miscellaneous program services	2,651	2,789	0	0	0	0	5,440
Workshops/training	16,500	27,922	9,646	7,454	925	0	62,448
Loss control	145,653	993	0	0	0	0	146,646
Reinsurance recovery	(227,264)	(5,495,196)	0	0	0	0	(5,722,460)
Program committee	0	0	0	0	570	0	570
Dividend distributions	7,097,512	0	0	0	0	0	7,097,512
Total direct program expenses:	17,268,602	14,235,504	10,707,589	7,697,299	2,616,386	486,545	53,011,926
GENERAL & ADMINISTRATIVE EXPENSES:							
Financial audit	7,256	15,631	7,166	5,043	1,557	0	36,653
Executive committee & board expenses	1,682	3,629	1,664	1,171	361	0	8,507
JPA insurance	1,839	3,962	1,813	1,282	394	0	9,289
Memberships, associations & dues	3,350	2,337	1,071	754	232	0	7,745
Chancellor's office accounting services	36,996	79,800	36,580	25,751	7,938	0	187,065
Risk management expenses	132,293	285,324	130,792	92,070	28,382	0	668,862
Miscellaneous indirect services	3,630	7,791	3,443	2,600	767	0	18,232
Total general & administrative expenses:	187,047	398,474	182,528	128,671	39,632	0	936,352
Total operating expenses:	17,455,649	14,633,978	10,890,118	7,825,970	2,656,019	486,545	53,948,278
NON-OPERATING REVENUES:							
Investment income	553,331	1,120,812	136,766	92,248	40,767	0	1,943,923
Total non-operating revenues:	553,331	1,120,812	136,766	92,248	40,767	0	1,943,923
BEGINNING RETAINED EARNINGS	29,043,319	11,517,309	1,868,809	7,280,870	593,599	0	50,303,906
NET SURPLUS/(DEFICIT)	(6,551,144)	8,573,533	(628,352)	(27,623)	(415,884)	0	950,530
ENDING RETAINED EARNINGS	22,492,175	20,090,843	1,240,457	7,253,247	177,714	0	51,254,437

Item No. C5.
CSURMA AIME Committee
Meeting Date: May 19, 2014

RENEWAL OF TRAVEL ACCIDENT INSURANCE

ISSUE: AIME purchases Travel Accident insurance to augment its self-insurance risk pool for Athletic Injury Medical Expense. The Committee will be asked to discuss the renewal of the Travel Accident insurance coverage. The coverage provides medical evacuation and repatriation.

RECOMMENDATION: The Committee will be asked to review and discuss the Travel Accident policy, taking action as necessary.

FISCAL IMPACT: An amount for the premium to renew the Travel Accident insurance is included in the FY 2014/15 AIME budget.

BACKGROUND: The AIME program carries Student Travel Accident coverage. A firm renewal quote has been received to renew the Travel Accident / AD&D coverage.

ATTACHMENT(S): Travel Accident Insurance Proposal Summary (FY 14/15)

Proposal Coverage Summary

Coverage:	AIME – Travel Accident and AD&D
Policy Term:	July 1, 2014 – June 30, 2015
Policy Number:	TBD
Insurer:	AXIS Insurance Company
Named Insured:	California State University Risk Management Authority
Headquarters:	Office of the Chancellor Systemwide Risk Management 401 Golden Shore, 5 th Floor Long Beach, CA 90802-4210
Member Campuses (22):	California State University, Bakersfield California State University, Chico California State University, Dominguez Hills California State University, East Bay California State University, Fresno California State University, Fullerton Humboldt State University California State University, Long Beach California State University, Los Angeles California Maritime Academy California State University, Monterey Bay California State University, Northridge California State Polytechnic University, Pomona California State University, Sacramento San Diego State University San Francisco State University San Jose State University California Polytechnic State University, San Luis Obispo California State University, San Bernardino California State University, San Marcos Sonoma State University California State University, Stanislaus
Covered Parties:	All intercollegiate athletes, coaches, managers and trainers and bank members of the schools affiliated with CSURMA AIME and listed on the sports census from each participating CSU campus.
Covered Activity:	Provides Travel Accident benefits to all athletes participating the supervised and sponsored sports including off season conditioning. Travel to and from a sponsored game (including play or practice and off season physical conditioning) as part of a group in transportation arranged by the policyholder

This summary of the policy terms is provided for information only. It does not convey any rights upon the insurance nor alter its condition for coverage. Please refer to the actual policy for full disclosure of the policy terms.



Premium: \$16,650

Coverage Limits:

- \$ 25,000 Accidental Death & Dismemberment
- \$ 90,000 Accident Medical Expense
- \$ 7,000 Emergency Medical Evacuation
- \$500,000 Aggregate Limit of Indemnity

Exclusions (Major but not limited too): Intentionally self-inflicted injury, suicide, or any willful attempt thereof; Any loss to which a contributing cause was the Insured Person's commission or attempt to commit a felony or to which a contributing cause was the Insured Person's being engaged in an illegal occupation

Medical Deductible: \$ 25,000 (Accident Medical only)

Benefit Period: 260 weeks

Scope of coverage: Provides Travel Accident benefits to all athletes participating supervised and sponsored sports including off season conditioning. Travel to and from a sponsored game (including play or practice and off season physical conditioning) as part of a group in transportation arranged by the policyholder

Program Administrator: Alliant Insurance Services
100 Pine Street, 11th Floor
San Francisco, CA 94111

Rob Leong: (415) 403-1441 / rleong@alliant.com
Stacey Weeks: (415) 403-1448 / sweeks@alliant.com

Claims Administration: Axis Insurance Company

This summary of the policy terms is provided for information only. It does not convey any rights upon the insurance nor alter its condition for coverage. Please refer to the actual policy for full disclosure of the policy terms.

CLAIMS ADMINISTRATOR REPORT

ISSUE: The Program Administrator (Alliant) and the Third Party Administrator (A-G) met and discussed AIME inquiries received from campuses. A representative of A-G will be present at today's meeting to address the below inquiries at today's meeting.

1. **Claims Administration Process** - how A-G investigates claims for legitimacy, and how "gray areas" can be best handled. Impact of President Obama's Affordable Care Act.
2. **NCAA/NAIA Census Information** - what's required to be declared (sports, cheerleaders, band, etc.)?
3. **Foreign Territories** - how does NCAA/NAIA cover teams for exhibitions/matches in foreign countries?
4. **Online Claims System** – set up a live demo for all members of claims MIS from user perspective; timetable for roll out of enhanced software; highlight improvements and how that is beneficial to members.
5. **Injury Management Software** - online resource for Trainers on-the-field/site/office to manage injury by type (e.g., concussions). Fee based on # licenses. A-G partner with providers but has no vested interest.

RECOMMENDATION: No action is required at today's meeting.

FISCAL IMPACT: No fiscal impact is anticipated from this item at today's meeting.

BACKGROUND: CSU's approach to preventing and managing AIME claim matters is a significant topic and warranted the Third Party Administrator (A-G) to report to the AIME Committee on best practice policy and procedures in place and in compliance with the CSU and NCAA.

ATTACHMENT(S): None.

CLAIMS ADMINISTRATOR SERVICE AGREEMENT

ISSUE: A-G Administrators has been providing claims administration services to AIME from program inception. The service agreement provides terms for AG Administrators to continue claims administration services for all member claims.

RECOMMENDATION: The Committee will be asked to review and discuss A-G's fee proposal, and take action as necessary.

FISCAL IMPACT: A-G Administrators is seeking an increase to continue claims administration services, for a fee in negotiating discount rates from providers.

BACKGROUND: A-G Administrators has been providing claims administration services to AIME since program inception.

ATTACHMENT(S): Service Agreement for A-G Administrators (Handout)

Item No. C8.
CSURMA AIME Committee
Meeting Date: May 19, 2014

2014 RISK MANAGEMENT TRAINING

ISSUE: The Committee appointed a Risk Management Training Task Group, appointing Kelli Eberlein as the Chair and Kristal Slover as Co-Chair. The Committee will receive a report at today's meeting from the Task Group.

RECOMMENDATION: No action is requested on this item at today's meeting. This item is provided as information only.

FISCAL IMPACT: AIME budgeted \$20,000 for training for FY 2013-14.

BACKGROUND: At its January 23, 2012 meeting, the Committee elected to include a budget to provide loss control training relating to sport injuries. Topics of interest include Treatment of Mental Health Conditions/Liabilities, Sickle Cell Trait, and others. At its May 7, 2012 the Committee appointed a Task Group to research possible risk management training topics, training providers, and the delivery of said training.

ATTACHMENT(S): None.

Agenda Item No.: C9.
CSURMA AIME Committee
Meeting Date: May 19, 2014

VENDOR RESPONSES TO SERVICE PROVIDER PERFORMANCE EVALUATIONS

ISSUE: Periodic comments from CSURMA membership concerning the management of CSURMA and the quality of services provided by its Staff and Service Providers presents opportunities for program enhancements beneficial to all members. An on-line Service Provider Performance Questionnaire was developed and completed by campuses and auxiliary organizations. The Committee will receive a report at today's meeting regarding the vendors responses to the survey results.

RECOMMENDATION: No action is requested on this item at today's meeting.

FISCAL IMPACT: None.

BACKGROUND: The Service Provider Performance Survey assists CSURMA with information to support strategic planning. The evaluation will be tailored to meet the interests of the Campuses and Auxiliary Organizations and maintain respondent confidentiality in order to elicit candid comments.

ATTACHMENT: Service Provider Performance Results

2013

CSURMA Campus Survey Results

Prepared by:
Alexis Naiknimbalkar
Quality and Special Initiatives
Office of the Chancellor
Software: Snap Survey Professional 10
Report Date: 02/03/2014

Survey Campus Coordinator Contacts

for survey customization & approval.

	Primary Contact	Additional Contact 1	Additional Contact 2
Name	Rebecca Skidmore		
Phone	(562) 951-4574		
Email	rskidmore@calstate.edu		

Date Survey Opened: 01/21/2014

Date Reminder Sent: 01/27/2014

Date Survey Closed: 02/03/2014

Survey Administration & Analysis

The web-based surveys were conducted using SNAP Survey Professional 10.

The survey URL was distributed to the sample group via e-mail.

Analysis was performed and reports created using SNAP Survey Professional 10.

Population and Sample

	Listserve	Total
Total Population	194	194
Sample	194	194
Responses	64	64
Minimum Response Rate	33%	33%

Note: The response rates listed above must be considered as minimum values as they assume that all individuals on the campus-provided e-mail list had an opportunity to take the survey. In reality the number of individuals that will have received the e-mail link is lower than the Sample value due incorrect e-mail addresses, blocked e-mail, etc.

Sample Description

2013 Listserve contacts

Surveys Administered by: Chancellor's Office

Survey E-mail Letter Invitation Text:

Subject: Annual CSURMA/AORMA Vendor Services Survey - Due by February 7, 2014

Dear Campus Representative:

CSURMA/AORMA is conducting surveys on the performance of the firms that provide service and support to the campuses and auxiliary organizations. Your participation in this survey provides important information for the success of the programs and the improvement of the services provided to CSURMA/AORMA members.

Please complete this electronic survey by February 7, 2014, for the service organizations with which you work. To begin the survey, click on the link below and complete the survey online. You will note on the first page that you can choose the vendors with whom you have worked with. For each service provider, there is opportunity to provide additional comments at the end of each section. All answers and comments will be handled in a confidential manner.

Survey link: {SurveyLinkAuto}

We appreciate your participation and thank you for your prompt feedback.

If you should have any questions about the survey, please contact Rebecca Skidmore at 562-951-4580.

Survey E-mail Letter Reminder Text:

Subject: Annual CSURMA/AORMA Vendor Services Survey - Due by February 7, 2014

Dear Campus Representative:

CSURMA/AORMA is conducting surveys on the performance of the firms that provide service and support to the campuses and auxiliary organizations. Your participation in this survey provides important information for the success of the programs and the improvement of the services provided to CSURMA/AORMA members.

Please complete this electronic survey by February 7, 2014, for the service organizations with which you work. To begin the survey, click on the link below and complete the survey online. You will note on the first page that you can choose the vendors with whom you have worked with. For each service provider, there is opportunity to provide additional comments at the end of each section. All answers and comments will be handled in a confidential manner.

Survey link: {SurveyLinkAuto}

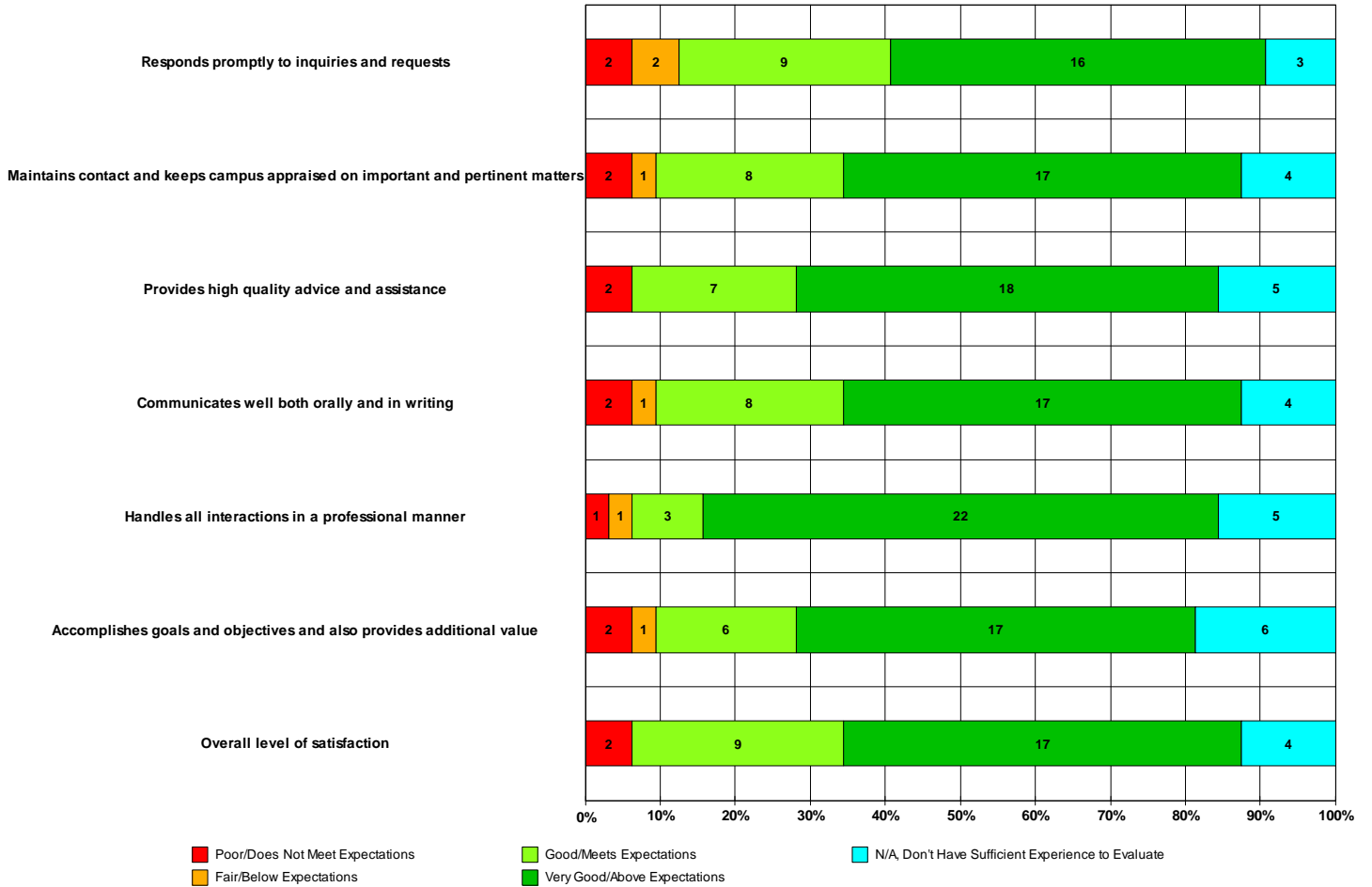
We appreciate your participation and thank you for your prompt feedback.

If you should have any questions about the survey, please contact Rebecca Skidmore at 562-951-4580.

ALL Survey Results

CSURMA CAMPUS

Q3.a to Q3.g AG Administrators AIME Claims Administrator



CSURMA CAMPUS

Please use the space below to provide us with any additional comments or suggestions:

AG is awesome. Very easy to work with and very helpful with questions I have.

They are working on upgrading their computer system which should be a huge help in getting even better.

Every time, I have called AG on claims payments they have been very helpful.

I wish the Club Sports program covered Ocean sports.

In my opinion, with AIME premiums rising every year, we should be expecting more out of this vendor. I would hope to see/hear more about reducing losses and eventually reducing premiums on what is becoming a very expensive insurance program

I have been waiting for a response from them since November of last year from a claim from summer of 2013. They have not been responsive and have not returned calls. The student injured has had his parents jumping through hoops to get his claim paid.

Sometimes difficult getting reply on check claim status. Occasional delays on reason for late payments on claim.

AG does not respond to inquiries and requests by phone, fax, or email. Very inconsistent interactions and it is difficult to accomplish any goals or objectives with the lack of response.

I have not had a lot of direct experience with AG as of yet. The experiences I have had have been good. I hope to work more with them in the future.

Our campus has only submitted a few Sport Club claims. Of the few that have been submitted, we do not receive any status updates - only a receipt of claim notification email. I know the claim form does not capture the campus contact email, but it would be nice if it did and campus received status updates periodically.

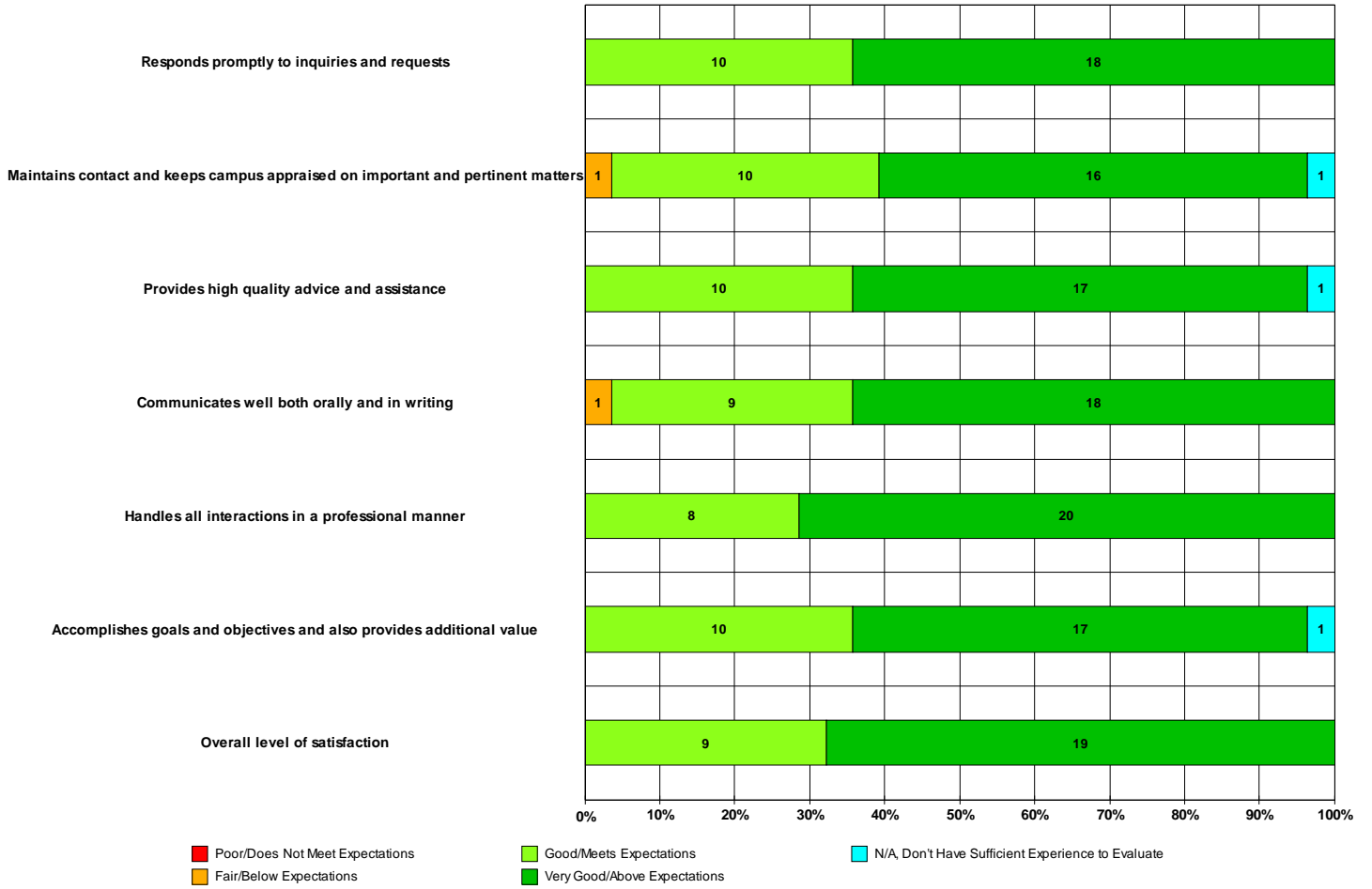
We submitted several claims this year and have not had any additional correspondence from A -G. We assume the claims are being processed.

Dan Beery at AG Admin is very professional and a great resource.

Email communication with the person who handles our claims is minimal. Phone inquiries are handled in a quick and efficient manner.

CSURMA CAMPUS

Q5.a to Q5.g Alliant Insurance Services CSURMA Program Administrator



CSURMA CAMPUS

Please use the space below to provide us with any additional comments or suggestions:

We we submit an on-line request for foreign travel insurance we used to get an e-mail confirmation, we no longer get them. It would be nice to have that option back again.

It had to have been a tough year for all involved with CSURMA, with audit findings showing a CSURMA/CSU officer in a compromised position with travel that appears to have been more personal than professional. But it appears that Alliant has moved forward and continues to support the CSU very well.

I have had little communication with Alliant Insurance Services, but the few times I have had inquiries they were very helpful and responsive.

Generally very helpful and professional. Our Club Sports coverage changes have not been clearly explained. The "medical" coverage would appear to be primary, but is in fact secondary to students personal coverage. Our renewal dates for this coverage have been altered without notice or explanation. Fortunately, no claims were affected by the confusion on the coverage.

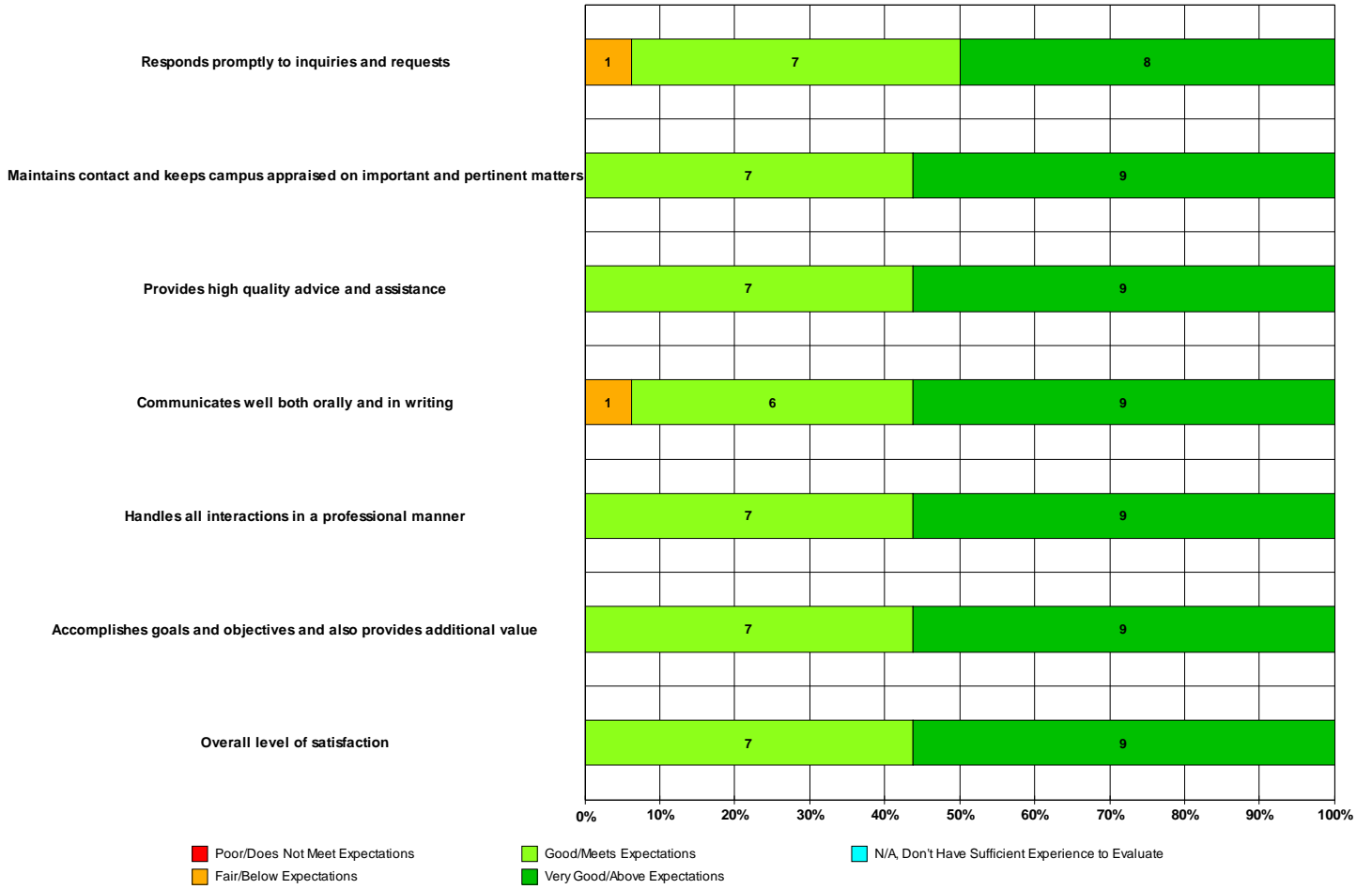
Some delays in responses to inquiries, but overall very satisfied.

Alliant has been supportive of CSU staff and provides the extra level of service when needed.

Support staff is very prompt in responding and providing assistance. Management provides good advice and is helpful, but more often than not requires multiple requests to get a response.

CSURMA CAMPUS

Q7.a to Q7.g Alliant Insurance Services CSURMA Insurance Brokerage/Consulting



CSURMA CAMPUS

Please use the space below to provide us with any additional comments or suggestions:

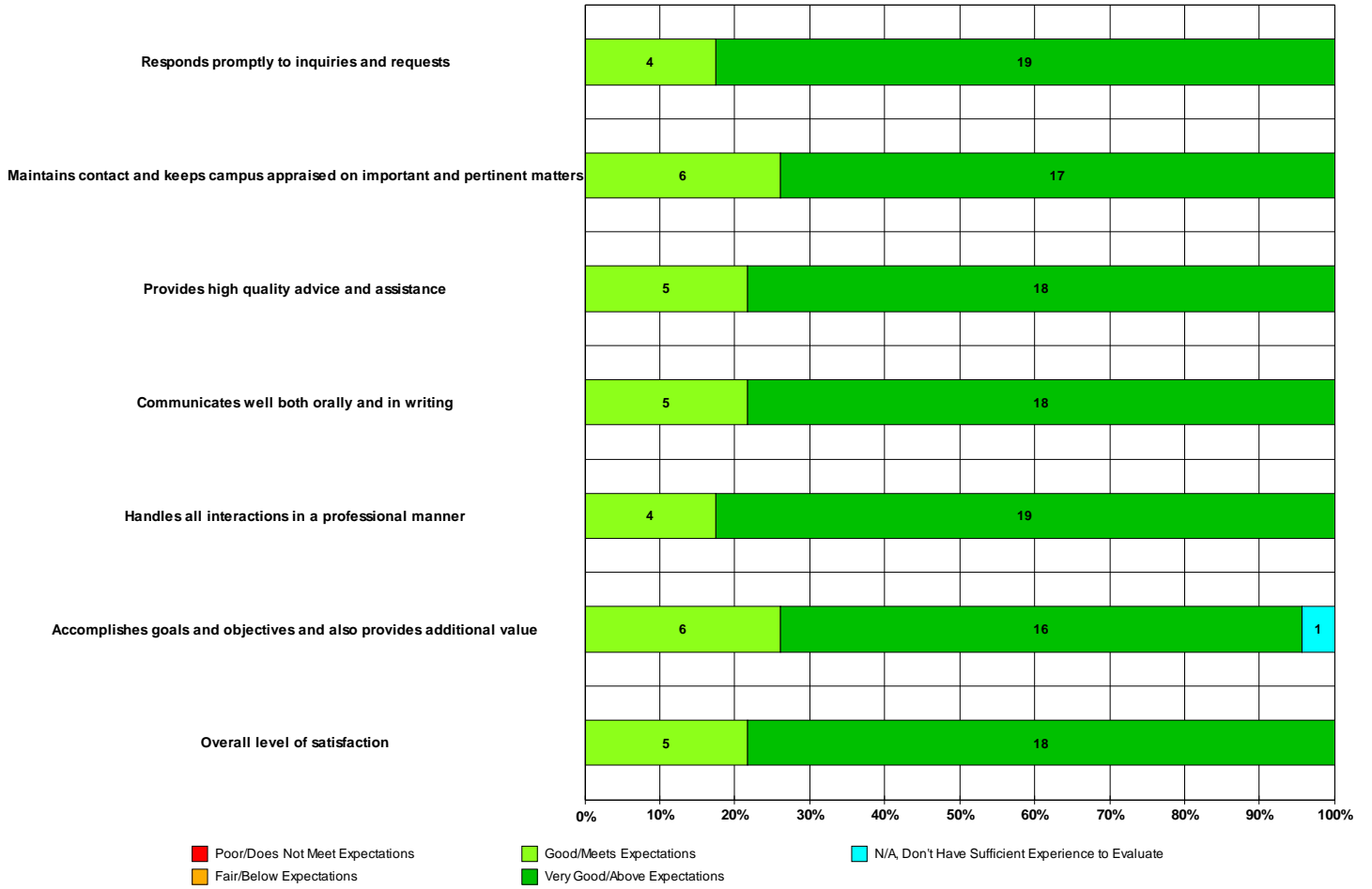
Van Rinn and Hstein are AWESOME. They are quick, courteous and professional. They always respond with just the information I need.

Some delays in obtaining quotes, coverage confirmation, ... but overall very satisfied.

Provides extra expertise in specialized insurance placements.

CSURMA CAMPUS

Q9.a to Q9.g Alliant Insurance Services Workers' Compensation Consulting



CSURMA CAMPUS

Please use the space below to provide us with any additional comments or suggestions:

We could not ask for a better liaison to work with than Jacki Graf. She is very responsive, very well informed and is always willing to assist the campus w/c managers.

Ms. Graf is a key asset to the W/C program.

Jacki Graf is very responsive to campus needs.

great personnel

If this is Jackie Graf's position, she is just the best.

Jackie is always very helpful and responds promptly. I always have a positive experience.

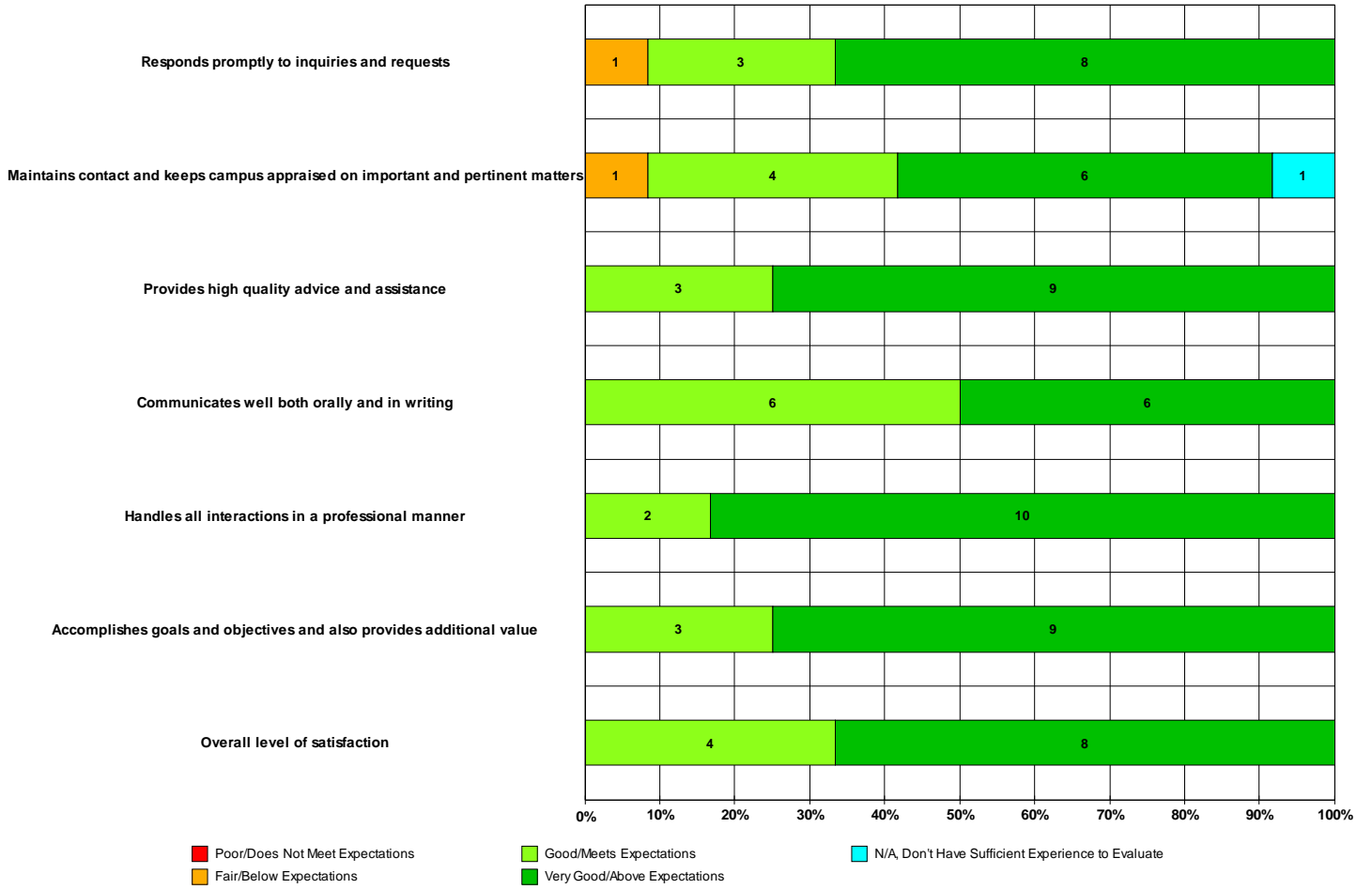
Committed to supporting the campus WC coordinators and staff.

Jacki is always very helpful.

Excellent service.

CSURMA CAMPUS

Q11.a to Q11.g Alliant Insurance Services CSURMA Property/Crime Claims Consulting



CSURMA CAMPUS

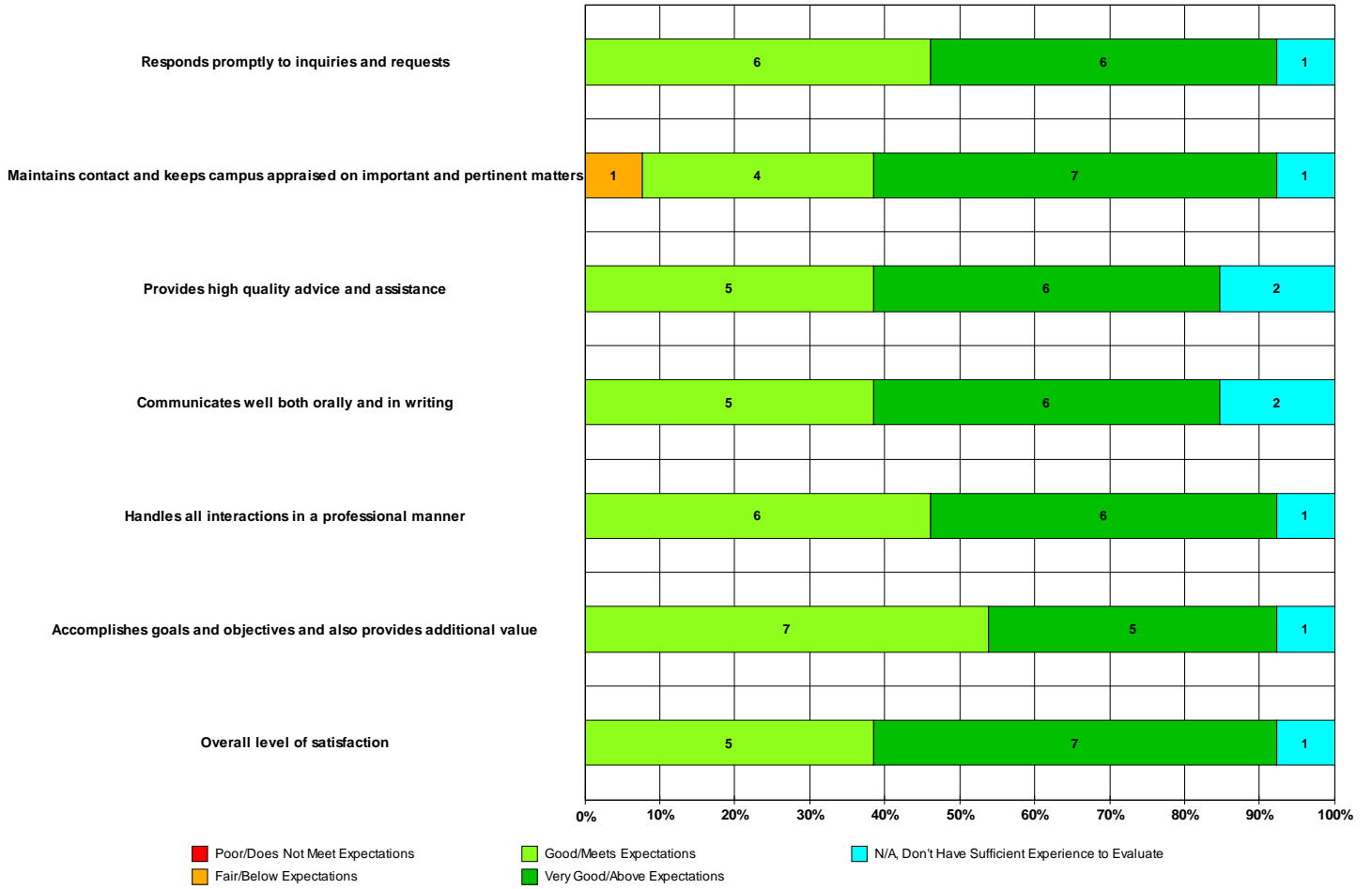
Please use the space below to provide us with any additional comments or suggestions:

Bob Frey is almost always available and when he is not he is quick to respond with excellent guidance.

Handles property claims in a professional manner - sometimes communication could be better.

CSURMA CAMPUS

Q13.a to Q13.g Aon e-Solutions (Valley Oak Systems) WC/Liability Claims System Software



CSURMA CAMPUS

Please use the space below to provide us with any additional comments or suggestions:

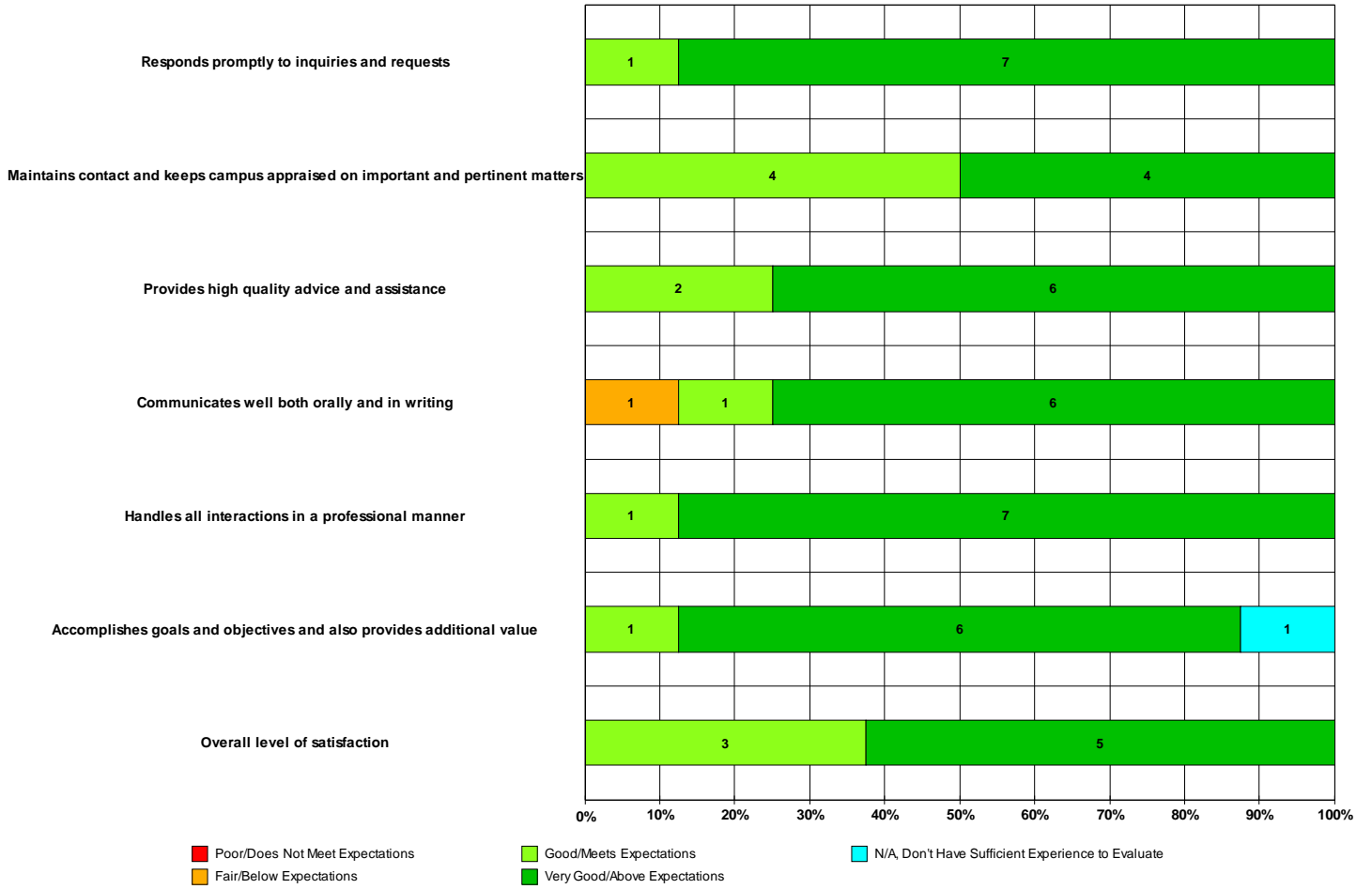
The W/C adjusters like the program and that is most important.

Because the system is so customized, sometimes technical support may not be able to "fix" the issue, but is helpful in providing a work-around

Need to contact is infrequent.

CSURMA CAMPUS

Q15.a to Q15.g Belfor - Property Loss Mitigation & Restoration



CSURMA CAMPUS

Please use the space below to provide us with any additional comments or suggestions:

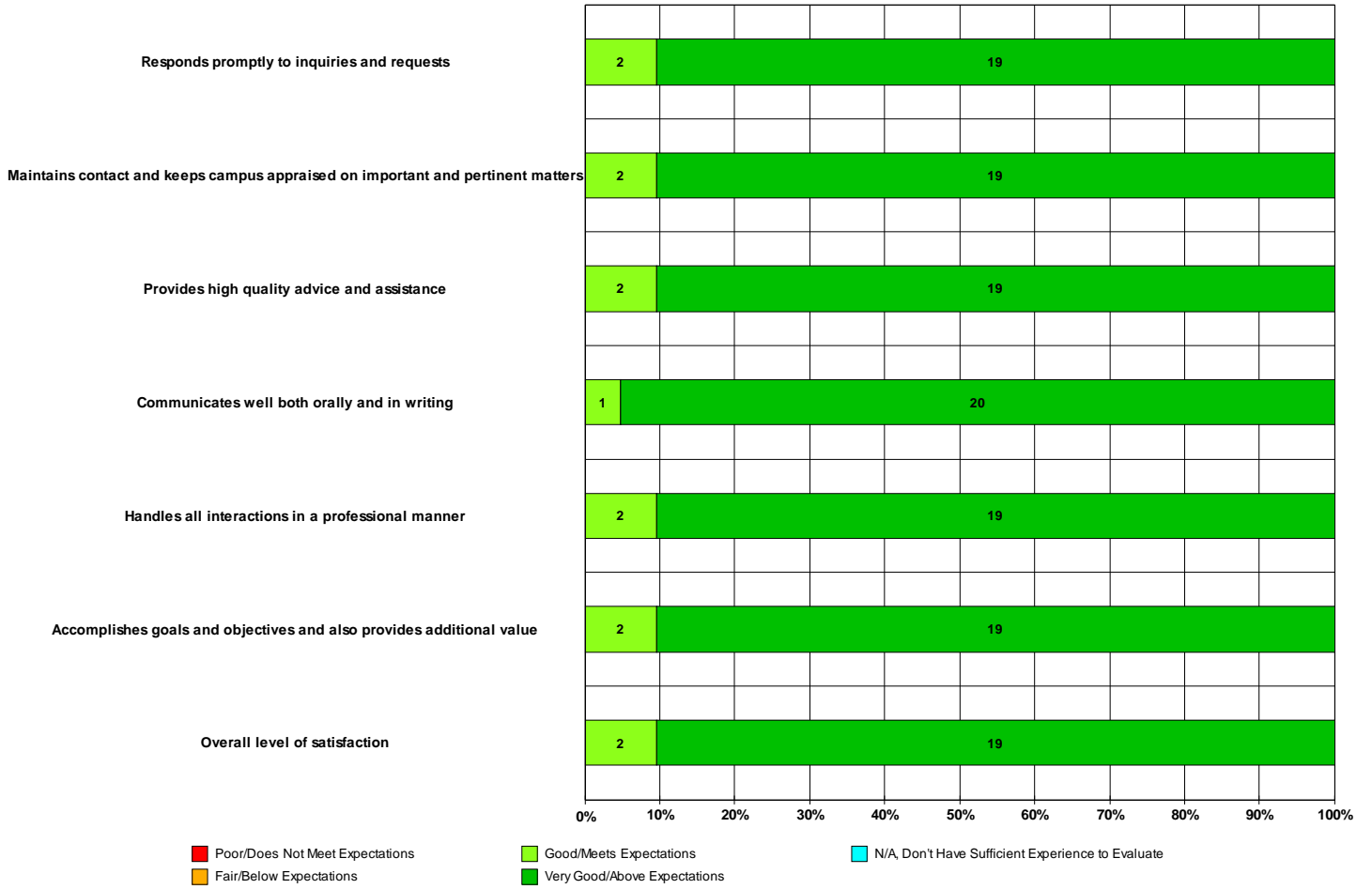
Prompt response to a small water loss suffered by our campus.

Today, January 27, 2014 we have not seen a bill for work done on campus in August 2013. Normally, slow billing is not an issue, but we are trying to submit a property claim and the biggest piece is missing. The service and work and been very good.

Excellent emergency response network

CSURMA CAMPUS

Q17.a to Q17.g CO Office of Risk Management CSURMA Liability Claims Administrator



CSURMA CAMPUS

Please use the space below to provide us with any additional comments or suggestions:

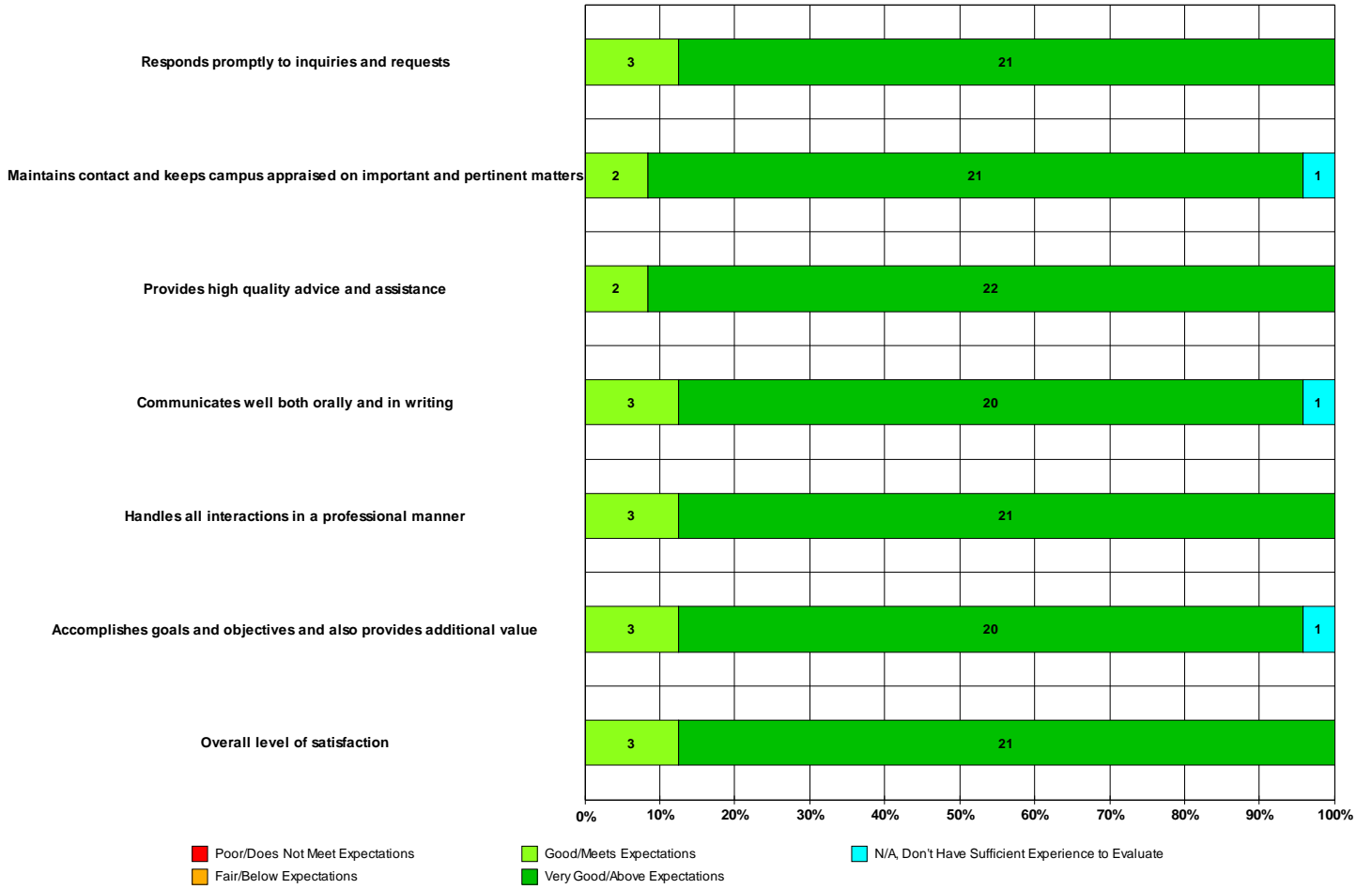
The CO Risk Management team is excellent. Wonderful resource, prompt responses to inquiries and practical help.

Excellent claims service and professional counsel on claims issues.

Always available and very helpful.

CSURMA CAMPUS

Q19.a to Q19.g CO Office of Risk Management Risk Consulting



CSURMA CAMPUS

Please use the space below to provide us with any additional comments or suggestions:

Great Fitting The Pieces Together Conferences! Solid formal education programs & Risk Management consulting on a random, as needed basis. Good industry representation & presentations at URMIA, PARMA, RIMS, etc... Keep us updated on latest trends and professional development opportunities. Collaborative, open communication is much appreciated.

Great staff and always pleased to do business with all of them

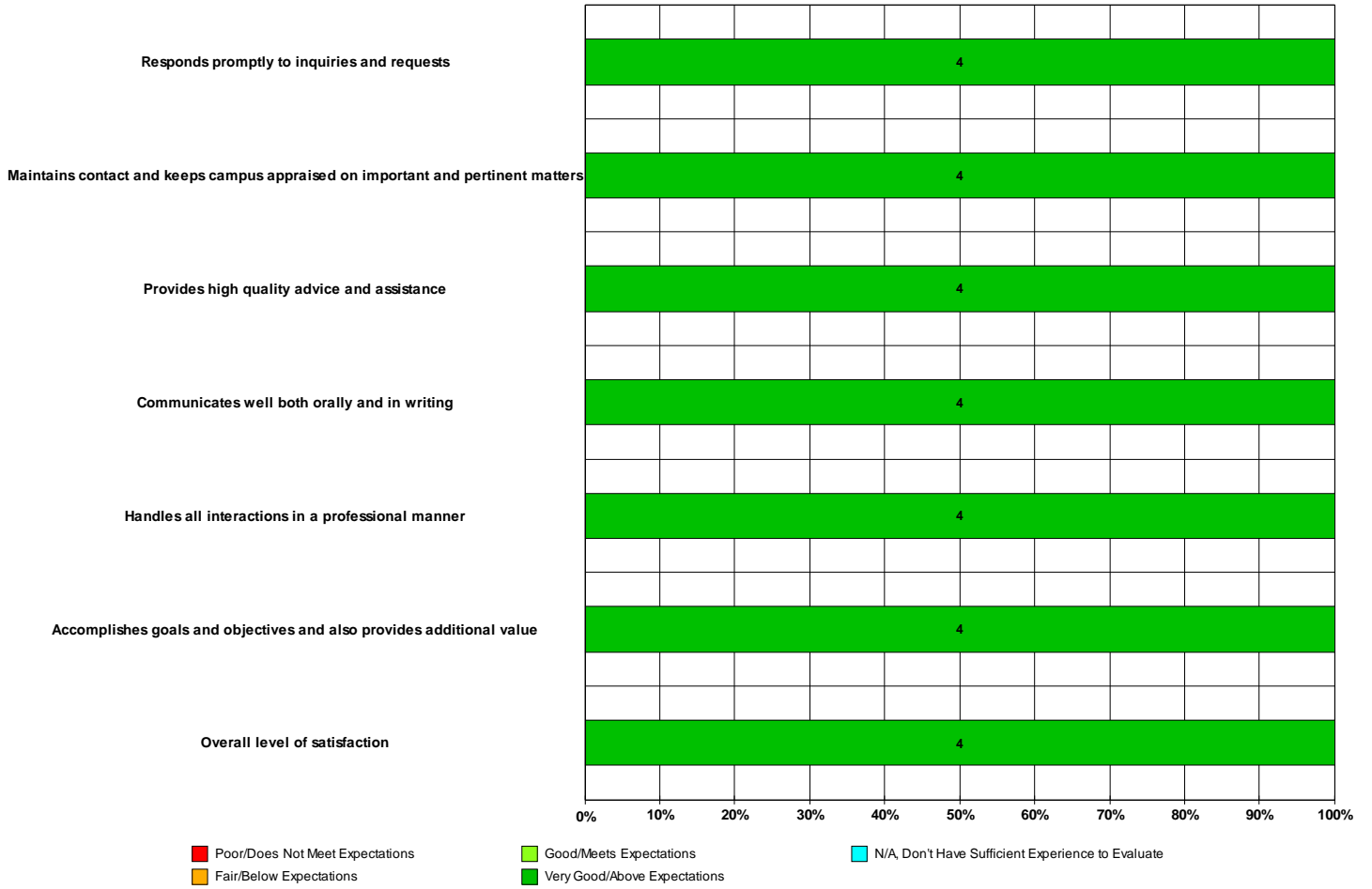
Speical thanks to Zachary Gifford. CSU, San Bernardino has called upon him many times with risk management questions and he is always quick to respond and clear and concise in his answers. We have struggled in particular with the new internation students requirements and Zachary has helped us through the various iterations of CSU policy as it has been refined to meet specific campus operational needs.

Very satisfied with the expertise and level of service at system wide RM.

Great team to work with!

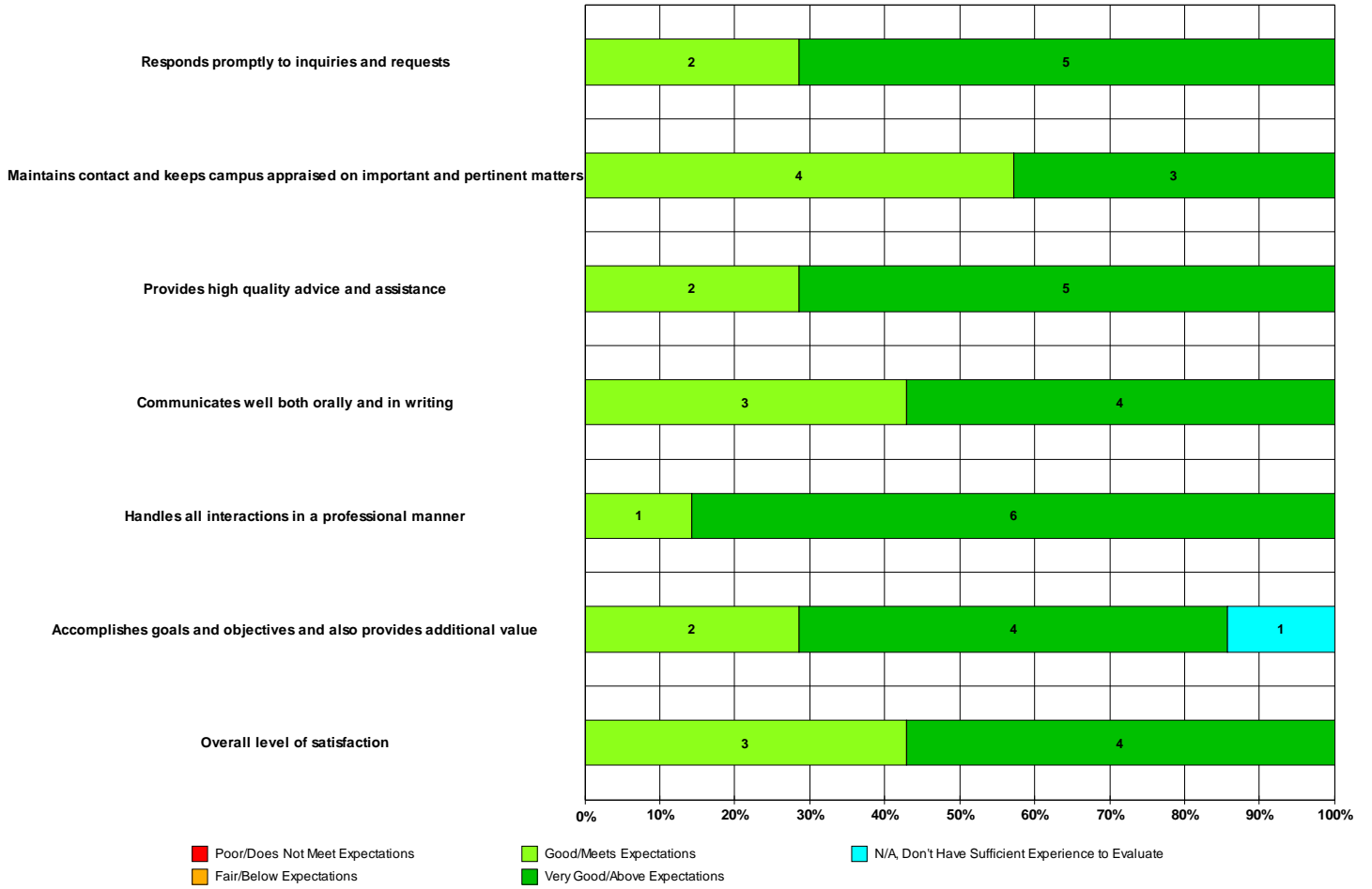
CSURMA CAMPUS

Q21.a to Q21.g CO Enterprise Accounting Accounting Services



CSURMA CAMPUS

Q23.a to Q23.g Equifax Workforce Solutions (formerly TALX-UCeXpress) Unemployment Claims Administrator



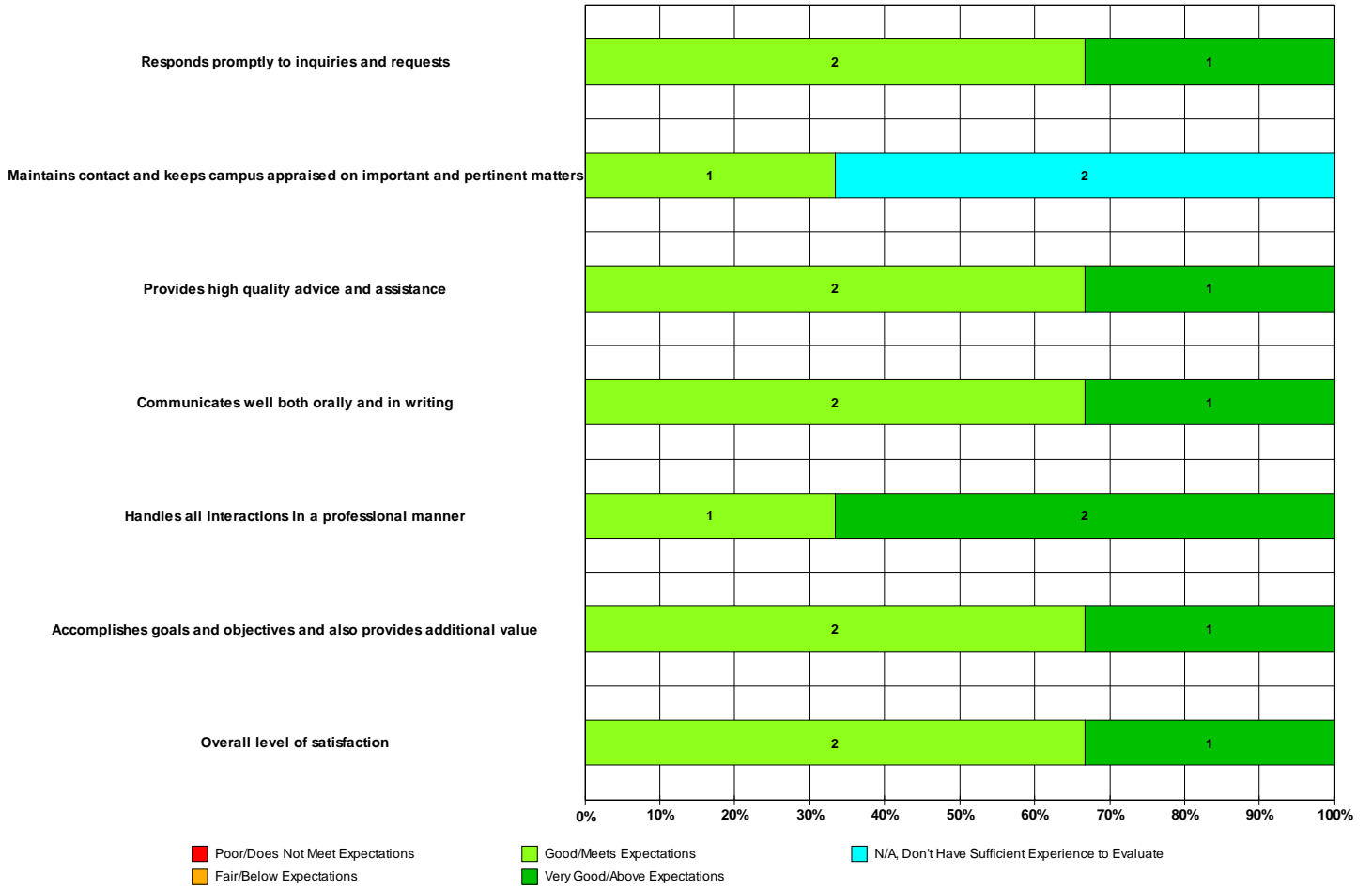
CSURMA CAMPUS

Please use the space below to provide us with any additional comments or suggestions:

Equifax is excellant. They respond immediately and give you updates if your problem is going to take more than a day to handle.

CSURMA CAMPUS

Q25.a to Q25.g Har-bro - Property Loss Mitigation & Restoration

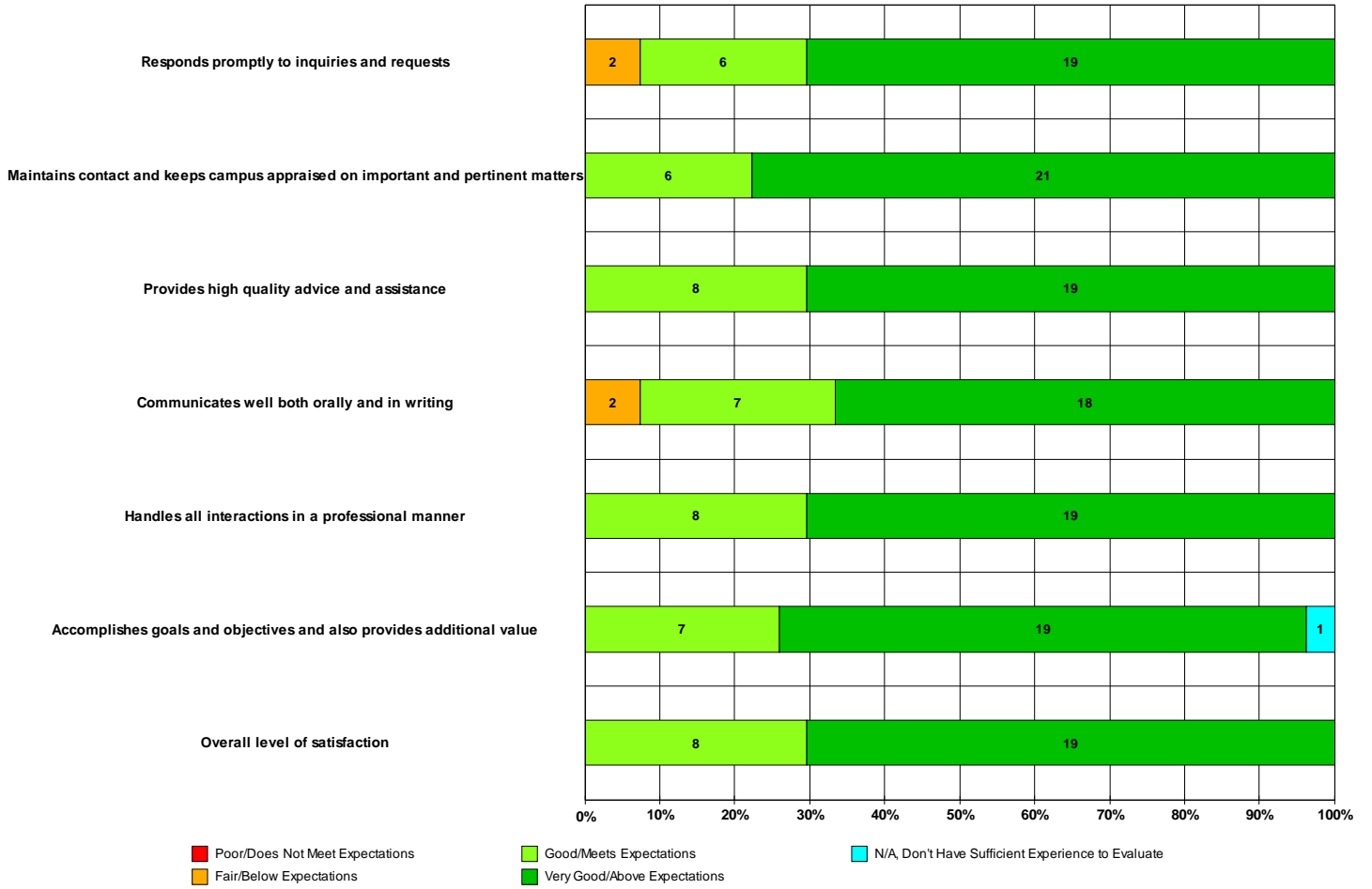


Please use the space below to provide us with any additional comments or suggestions:

Limited need to contact this past year.

CSURMA CAMPUS

Q27.a to Q27.g Sedgwick CMS CSURMA Workers' Compensation Claims Administrator



CSURMA CAMPUS

Please use the space below to provide us with any additional comments or suggestions:

I am very pleased with Sedgwick services. My previous experience with CSU carriers has not always been positive. Sedgwick has been very proactive and I especially appreciate the efforts of our claims examiner, Sadie White and her supervisor, Carmen Angeles. I also enjoy working with Katie Brant who is the claims examiner for AORMA claims.

I only worked directly with a representative of Sedgwick on one claim this past year and was extremely pleased.

One issue arose with a key WCAB missed settlement opportunity. The full amount of the campus approved authority was not shared with our Attorney. The expected "Global Settlement" could not be made during the WCAB hearing, even though the campus and the CO Risk Management had already given enough authority to the W/C TPA. The multiple claims remain open & may cost more in total later!

I am glad to be working with Joanne Michaels on all my claims.

I always receive timely assistance from my campus claim administrator -Ginger. Ginger is a pleasure to work with. She is an asset to your company and my University. IVOS is also great to work because of its ease of use. I also enjoy working with Carmen, she has so much incredible experience with claims.

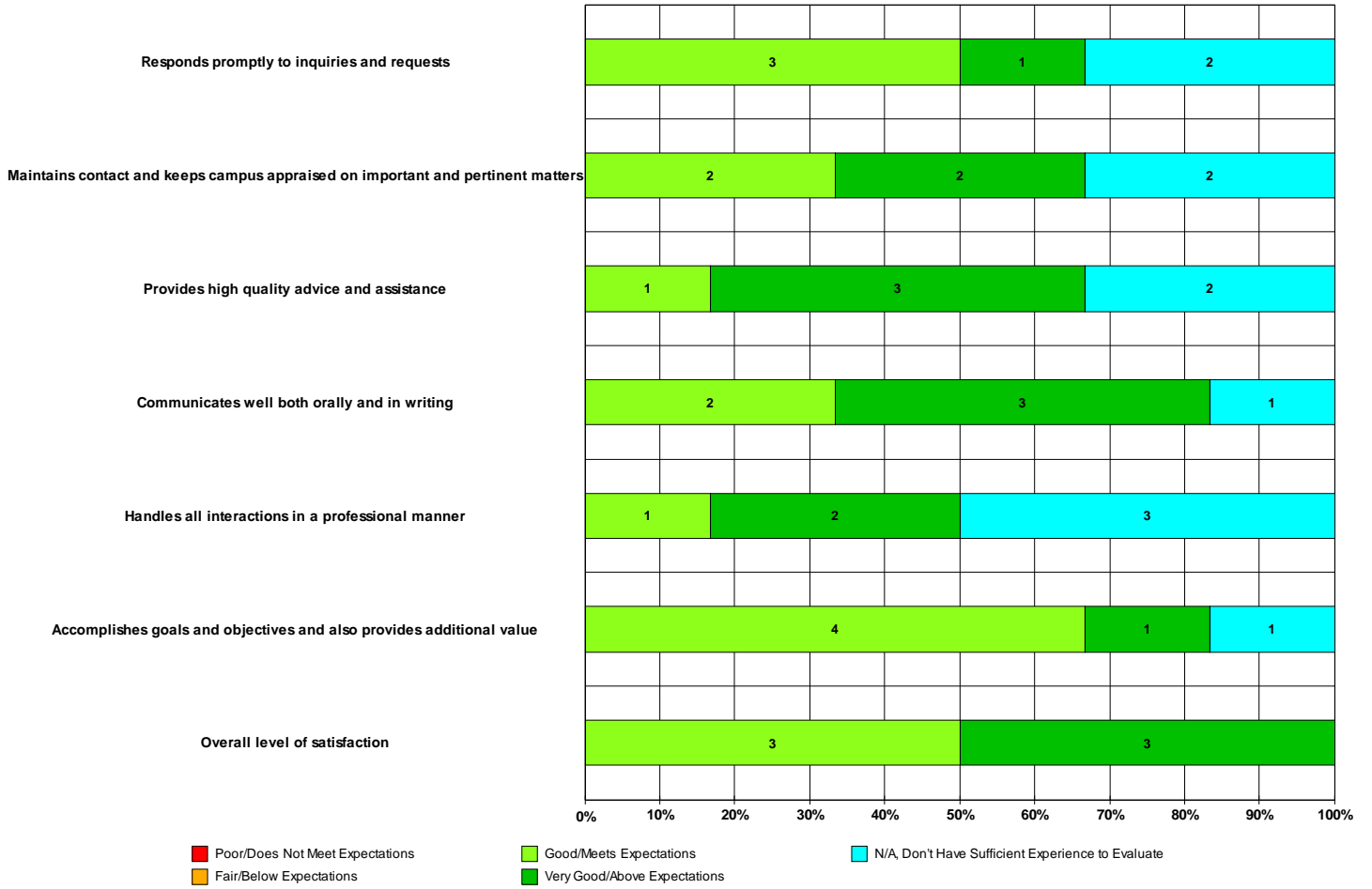
Yvonne Rivera has always provided excellent service and responds promptly. I enjoy working with her.

Ginger Pierce does an outstanding job with our challenging claims.

High marks to the Claims Supervisor, but have had concerns with CAEs for campus. Supervisor is available and very willing to get involved. She steps in to give direction and correct any concerns or situation. Great communication with supervisor.

CSURMA CAMPUS

Q29.a to Q29.g Workplace Answers Campus Web-based training



Please use the space below to provide us with any additional comments or suggestions:

On-line training and education has been easy with Workplace Answers.

Copy of the SNAP Professional Survey

CSURMA

California State University Risk Management Authority

In this survey you will have a chance to evaluate the level of service, communication, professionalism, and responsiveness of the CSURMA service providers listed below. All of your responses are confidential. Your candid responses are greatly appreciated and will help us ensure you receive excellent service. To take the survey click on the **Next** button below.

Please "select" all Vendor/Service Providers that you worked with from January 1, 2013 through December 31, 2013:






- A-G Administrators** AIME and Sports Club Claims Administrator
- Alliant Insurance Services** CSURMA Program Administrator
- Alliant Insurance Services** CSURMA Insurance Brokerage/Consulting
- Alliant Insurance Services** Workers' Compensation Consulting
- Alliant Insurance Services** CSURMA Property/Crime Claims Consulting
- Aon e-Solutions (Valley Oak Systems)** WC/Liability Claims System Software
- Belfor** - Property Loss Mitigation & Restoration
- CO Office of Risk Management** CSURMA Liability Claims Administrator
- CO Office of Risk Management** Risk Consulting
- CO Enterprise Accounting** Accounting Services
- Equifax Workforce Solutions (formerly TALX-UCeXpress)** Unemployment Claims Administrator
- Har-bro** - Property Loss Mitigation & Restoration
- Sedgwick CMS** CSURMA Workers' Compensation Claims Administrator
- Workplace Answers** Campus Web-based training

Q2

This page refers to your interactions with **A-G Administrators - AIME and Sports Club Claims Administrator:**

Provides Athletic Injury Medical Insurance (AIME) and Sports Club claims administration services.

A-G Administrators - AIME Claims Administrator: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.

		<i>Poor/Does Not Meet Expectations</i>	<i>Fair/Below Expectations</i>	<i>Good/Meets Expectations</i>	<i>Very Good/Above Expectations</i>	<i>N/A, Don't Have Sufficient Experience to Evaluate</i>
						
Q3a	Responds promptly to inquiries and requests	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q3b	Maintains contact and keeps campus apprised on important and pertinent matters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q3c	Provides high quality advice and assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q3d	Communicates well both orally and in writing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q3e	Handles all interactions in a professional manner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q3f	Accomplishes goals and objectives and also provides additional value	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q3g	Overall level of satisfaction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please use the space below to provide us with any additional comments or suggestions:






Q4

This page refers to your interactions with Alliant Insurance Services - CSURMA Program

Administrator:

The administrator for CSURMA/AORMA, providing services including administrative support for the CSURMA Board of Directors, CSURMA Executive Committee, AORMA committees and providing administrative services for self-funded programs.

Alliant Insurance Services - CSURMA Program Administrator: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.

		<i>Poor/Does Not Meet Expectations</i>	<i>Fair/Below Expectations</i>	<i>Good/Meets Expectations</i>	<i>Very Good/Above Expectations</i>	<i>N/A, Don't Have Sufficient Experience to Evaluate</i>
						
Q5a	Responds promptly to inquiries and requests	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q5b	Maintains contact and keeps campus apprised on important and pertinent matters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q5c	Provides high quality advice and assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q5d	Communicates well both orally and in writing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q5e	Handles all interactions in a professional manner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q5f	Accomplishes goals and objectives and also provides additional value	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q5g	Overall level of satisfaction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>






Please use the space below to provide us with any additional comments or suggestions:

Q6

This page refers to your interactions with **Alliant Insurance Services - CSURMA Insurance Brokerage/Consulting:**

Provides broker/consulting services for CSURMA purchased insurance.

Alliant Insurance Services - CSURMA Insurance Brokerage/Consulting: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.

		<i>Poor/Does Not Meet Expectations</i>	<i>Fair/Below Expectations</i>	<i>Good/Meets Expectations</i>	<i>Very Good/Above Expectations</i>	<i>N/A, Don't Have Sufficient Experience to Evaluate</i>
						
Q7a	Responds promptly to inquiries and requests	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q7b	Maintains contact and keeps campus apprised on important and pertinent matters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q7c	Provides high quality advice and assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q7d	Communicates well both orally and in writing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q7e	Handles all interactions in a professional manner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q7f	Accomplishes goals and objectives and also provides additional value	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q7g	Overall level of satisfaction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>






Please use the space below to provide us with any additional comments or suggestions:

Q8

Consulting:

Provides Workers' Compensation consulting services as a liaison between campuses and the Workers Compensation TPA.

Alliant Insurance Services - Workers' Compensation Consulting: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.

		<i>Poor/Does Not Meet Expectations</i>	<i>Fair/Below Expectations</i>	<i>Good/Meets Expectations</i>	<i>Very Good/Above Expectations</i>	<i>N/A, Don't Have Sufficient Experience to Evaluate</i>
						
Q9a	Responds promptly to inquiries and requests	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q9b	Maintains contact and keeps campus appraised on important and pertinent matters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q9c	Provides high quality advice and assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q9d	Communicates well both orally and in writing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q9e	Handles all interactions in a professional manner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q9f	Accomplishes goals and objectives and also provides additional value	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q9g	Overall level of satisfaction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>






Please use the space below to provide us with any additional comments or suggestions:

Q10

This page refers to your interactions with **Alliant Insurance Services - CSURMA Property/Crime Claims Consulting:**

Provides property and crime claims administration services for CSURMA.

Alliant Insurance Services - CSURMA /Property/Crime Claims Consulting: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.

		<i>Poor/Does Not Meet Expectations</i>	<i>Fair/Below Expectations</i>	<i>Good/Meets Expectations</i>	<i>Very Good/Above Expectations</i>	<i>N/A, Don't Have Sufficient Experience to Evaluate</i>
						
Q11a	Responds promptly to inquiries and requests	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q11b	Maintains contact and keeps campus apprised on important and pertinent matters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q11c	Provides high quality advice and assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q11d	Communicates well both orally and in writing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q11e	Handles all interactions in a professional manner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q11f	Accomplishes goals and objectives and also provides additional value	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q11g	Overall level of satisfaction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>






Please use the space below to provide us with any additional comments or suggestions:

Q12

This page refers to your interactions with **Aon e-Solutions (Valley Oak Systems) - WC/Liability Claims System Software:**

Provides claims software system and system support for both workers' compensation and liability claims systems (iVOS).






Aon e-Solutions (Valley Oak Systems) - WC/Liability Claims System Software: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.

		<i>Poor/Does Not Meet Expectations</i> 	<i>Fair/Below Expectations</i> 	<i>Good/Meets Expectations</i> 	<i>Very Good/Above Expectations</i> 	<i>N/A, Don't Have Sufficient Experience to Evaluate</i> 
Q13a	Responds promptly to inquiries and requests	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q13b	Maintains contact and keeps campus appraised on important and pertinent matters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q13c	Provides high quality advice and assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q13d	Communicates well both orally and in writing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q13e	Handles all interactions in a professional manner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q13f	Accomplishes goals and objectives and also provides additional value	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q13g	Overall level of satisfaction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please use the space below to provide us with any additional comments or suggestions:

Q14

Belfor - Property Loss Mitigation & Restoration: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.

		<i>Poor/Does Not Meet Expectations</i>	<i>Fair/Below Expectations</i>	<i>Good/Meets Expectations</i>	<i>Very Good/Above Expectations</i>	<i>N/A, Don't Have Sufficient Experience to Evaluate</i>
						
Q15a	Responds promptly to inquiries and requests	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q15b	Maintains contact and keeps campus appraised on important and pertinent matters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q15c	Provides high quality advice and assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q15d	Communicates well both orally and in writing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q15e	Handles all interactions in a professional manner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q15f	Accomplishes goals and objectives and also provides additional value	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q15g	Overall level of satisfaction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>






Please use the space below to provide us with any additional comments or suggestions:

Q16

This page refers to your interactions with **CO Office of Risk Management - CSURMA Liability Claims Administrator:**

Provides liability claims administration services for the campuses.






CO Office of Risk Management - CSURMA Liability Claims Administrator: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.

		<i>Poor/Does Not Meet Expectations</i>	<i>Fair/Below Expectations</i>	<i>Good/Meets Expectations</i>	<i>Very Good/Above Expectations</i>	<i>N/A, Don't Have Sufficient Experience to Evaluate</i>
						
Q17a	Responds promptly to inquiries and requests	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q17b	Maintains contact and keeps campus apprised on important and pertinent matters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q17c	Provides high quality advice and assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q17d	Communicates well both orally and in writing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q17e	Handles all interactions in a professional manner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q17f	Accomplishes goals and objectives and also provides additional value	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q17g	Overall level of satisfaction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please use the space below to provide us with any additional comments or suggestions:

Q18






CO Office of Risk Management - Risk Consulting: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.

		<i>Poor/Does Not Meet Expectations</i>	<i>Fair/Below Expectations</i>	<i>Good/Meets Expectations</i>	<i>Very Good/Above Expectations</i>	<i>N/A, Don't Have Sufficient Experience to Evaluate</i>
						
Q19a	Responds promptly to inquiries and requests	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q19b	Maintains contact and keeps campus apprised on important and pertinent matters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q19c	Provides high quality advice and assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q19d	Communicates well both orally and in writing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q19e	Handles all interactions in a professional manner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q19f	Accomplishes goals and objectives and also provides additional value	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q19g	Overall level of satisfaction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please use the space below to provide us with any additional comments or suggestions:

Q20

CO Enterprise Accounting - Accounting Services: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.

		<i>Poor/Does Not Meet Expectations</i>	<i>Fair/Below Expectations</i>	<i>Good/Meets Expectations</i>	<i>Very Good/Above Expectations</i>	<i>N/A, Don't Have Sufficient Experience to Evaluate</i>
						
Q21a	Responds promptly to inquiries and requests	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q21b	Maintains contact and keeps campus apprised on important and pertinent matters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q21c	Provides high quality advice and assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q21d	Communicates well both orally and in writing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q21e	Handles all interactions in a professional manner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q21f	Accomplishes goals and objectives and also provides additional value	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q21g	Overall level of satisfaction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>






Please use the space below to provide us with any additional comments or suggestions:

Q22

This page refers to your interactions with **Equifax Workforce Solutions (formerly TALX-UCeXpress) - Unemployment Claims Administrator:**

Provides unemployment claims administration services for the campuses.






Equifax Workforce Solutions (formerly TALX-UCeXpress) - Unemployment Claims Administrator:
 Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.

		<i>Poor/Does Not Meet Expectations</i>	<i>Fair/Below Expectations</i>	<i>Good/Meets Expectations</i>	<i>Very Good/Above Expectations</i>	<i>N/A, Don't Have Sufficient Experience to Evaluate</i>
						
Q23a	Responds promptly to inquiries and requests	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q23b	Maintains contact and keeps campus appraised on important and pertinent matters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q23c	Provides high quality advice and assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q23d	Communicates well both orally and in writing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q23e	Handles all interactions in a professional manner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q23f	Accomplishes goals and objectives and also provides additional value	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q23g	Overall level of satisfaction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please use the space below to provide us with any additional comments or suggestions:

Q24

Har-bro - Property Loss Mitigation & Restoration: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.

		<i>Poor/Does Not Meet Expectations</i>	<i>Fair/Below Expectations</i>	<i>Good/Meets Expectations</i>	<i>Very Good/Above Expectations</i>	<i>N/A, Don't Have Sufficient Experience to Evaluate</i>
						
Q25a	Responds promptly to inquiries and requests	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q25b	Maintains contact and keeps campus apprised on important and pertinent matters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q25c	Provides high quality advice and assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q25d	Communicates well both orally and in writing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q25e	Handles all interactions in a professional manner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q25f	Accomplishes goals and objectives and also provides additional value	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q25g	Overall level of satisfaction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please use the space below to provide us with any additional comments or suggestions:






Q26

This page refers to your interactions with **Sedgwick CMS - CSURMA Workers' Compensation Claims Administrator:**

Provides Workers' Compensation claims administration services to the campuses.

Sedgwick CMS - CSURMA Workers' Compensation Claims Administrator: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.

Provides Workers' Compensation claims administration services to the campuses.

		<i>Poor/Does Not Meet Expectations</i>	<i>Fair/Below Expectations</i>	<i>Good/Meets Expectations</i>	<i>Very Good/Above Expectations</i>	<i>N/A, Don't Have Sufficient Experience to Evaluate</i>
						
Q27a	Responds promptly to inquiries and requests	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q27b	Maintains contact and keeps campus appraised on important and pertinent matters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q27c	Provides high quality advice and assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q27d	Communicates well both orally and in writing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q27e	Handles all interactions in a professional manner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q27f	Accomplishes goals and objectives and also provides additional value	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q27g	Overall level of satisfaction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>






Please use the space below to provide us with any additional comments or suggestions:

Q28

This page refers to your interactions with **Workplace Answers - Campus Web-based training (HR Required Training)**:

Provides web-based training for the campuses.

Workplace Answers - Campus Web-based training (HR Required Training): Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.

		<i>Poor/Does Not Meet Expectations</i> 	<i>Fair/Below Expectations</i> 	<i>Good/Meets Expectations</i> 	<i>Very Good/Above Expectations</i> 	<i>N/A, Don't Have Sufficient Experience to Evaluate</i> 
Q29a	Responds promptly to inquiries and requests	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q29b	Maintains contact and keeps campus apprised on important and pertinent matters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q29c	Provides high quality advice and assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q29d	Communicates well both orally and in writing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q29e	Handles all interactions in a professional manner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q29f	Accomplishes goals and objectives and also provides additional value	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q29g	Overall level of satisfaction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please use the space below to provide us with any additional comments or suggestions:

Q30

Click the **"Submit"** button below to complete this survey.

Thank you for your feedback.

Item No. C10.
CSURMA AIME Committee
Meeting Date: May 19, 2014

COMMITTEE NOMINATIONS AND ELECTIONS

ISSUE: Five Committee seats are up for election to serve two-year terms beginning July 1, 2014. The current Chair's term ends June 30, 2014. The Committee will be asked to review the Terms of Office and discuss nominations to fill the vacant seats effective July 1, 2014.

RECOMMENDATION: The Committee is asked to propose a slate of candidates for nominations to elect five new Committee members to serve a two-year term effective July 1, 2014 - June 30, 2016.

FISCAL IMPACT: None

BACKGROUND: AIME Committee members serve two-year terms. The goal of staggering the seat elections is to maintain continuity, so that AIME benefits from the expertise Committee members develop during their terms. The AIME Committee Chair serves a two-year term.

ATTACHMENT(S): AIME Committee Terms of Office

CSURMA

AIME TERMS OF OFFICE at July 2013

Position	7/1/06 - 7/1/07	7/1/07 - 7/1/08	7/1/08 - 7/1/09	7/1/09 - 7/1/10	7/1/10 - 7/1/11	7/1/11 - 7/1/12	7/1/12 - 7/1/13	7/1/13 - 7/1/14	7/1/14 - 7/1/15
Member - Chair	Burns (San Jose) 11/2006	Ramos (Sacramento) 01/2007	Ramos (Sacramento) 01/2007	Ramos (Sacramento) 01/2007	Ramos (Sacramento) 01/2007	Ramos (Sacramento) 01/2007	Ramos (Sacramento) 01/2007	Ramos (Sacramento) 01/2007	TBD
Member	Fusco (Sonoma)	Fusco (Sonoma)	Kelli Eberlein (Fresno) 6/2008	Kelli Eberlein (Fresno) 6/2008	Eberlein (Fresno) 6/2008	Eberlein (Fresno) 6/2008	Eberlein (Fresno) 6/2008	Eberlein (Fresno) 06/2008	TBD
Member	Masner (Long Beach) 11/2006	Marnier (Long Beach) 11/2006	Masner (Long Beach) 11/2006	Masner (Long Beach) 11/2006	Masner (Long Beach) 11/2006	Masner (Long Beach) 11/2006	Masner (Long Beach) 11/2006	Masner (Long Beach) 11/2006	TBD
Member	Ramos (Sacramento)	Cuarenta (Dominguez Hills)	Cuarenta (Dominguez Hills)	Sexton (Fullerton) 10/2009	Sexton (Fullerton) 10/2009	Sexton (Fullerton) 10/2009	Sexton (Fullerton) 10/2009	Steigerwald (San Diego) 01/2014	Steigerwald (San Diego) 01/2014
Member	Shaw (Northridge)	Shaw (San Jose)	Shaw (San Jose) 01/2006	Shaw (San Jose) 01/2006	Shaw (San Jose) 01/2006	Shaw (San Jose) 01/2006	Shaw (San Jose) 01/2006	Shaw (San Jose) 01/2006	Shaw (San Jose) 01/2006
Member	Vacant	Collen (Humboldt) 07/2007	Collen (Humboldt) 07/2007	Collen (Humboldt) 07/2007	Collen (Humboldt) 07/2007	Collen (Humboldt) 07/2007	Collen (Humboldt) 07/2007	Bridges (Los Angeles) 01/2014	Bridges (Los Angeles) 01/2014
Member	Nishimori (Bakersfield) 11/2006	Nishimori (Bakersfield) 11/2006	Nishimori (Bakersfield) 11/2006	Nishimori (Bakersfield) 11/2006	Nishimori (Bakersfield) 11/2006	Kite (Northridge) 07/2011	Kite (Northridge) 07/2013	Kite (Northridge) 07/2013	Kite (Northridge) 07/2013
Member	N/A	N/A	N/A	N/A	N/A	N/A	Malasarn (Pomona) 7/2012	Malasarn (Pomona) 7/2012	TBD
Member	N/A	N/A	N/A	N/A	N/A	N/A	Slover (SLO) 7/2012	Slover (SLO) 7/2012	TBD
EC Liason	Risser (SLO)	Risser (SLO)	Risser (SLO)	Wight (Monterey Bay)	Wight (Monterey Bay)	Wight (Monterey Bay)	Thorpe (Chico)	Thorpe (Chico)	Thorpe (Chico)

UPDATE ON CONCUSSIVE INJURIES INITIATIVES

ISSUE: Humboldt State University (HSU) presented a proposal to establish a Systemwide resource for preventing and responding to concussive injuries. The Chancellor's Office agreed to fund 50% at a Systemwide level with participating campuses paying the remaining 50%. The Committee will receive an update as respects HSU coordinating with campus support services the concussion management goals, including Club Sports program.

RECOMMENDATION: No action is required at today's meeting.

FISCAL IMPACT: No fiscal impact is anticipated from this item at today's meeting.

BACKGROUND: CSU's approach to preventing and managing concussive injuries was a significant topic during the Liability Insurance Program renewal negotiations with underwriters. While operating plans are in place and reviewed as a part of compliance with the NCAA, CSU has been considering proactive and innovative approaches to preventing and assessing injuries. Recently the CSU Council of Presidents received a presentation on such an approach.

ATTACHMENT(S): None.

Item No. E1.
CSURMA AIME Committee
Meeting Date: May 19, 2014

CSURMA/AIME 2014 MEETING CALENDAR

ISSUE: Proposed meetings of the AIME Committee have been scheduled for the calendar year 2014. The Committee will be asked to review the 2014 CSURMA Calendar schedule for 2014 AIME meetings.

RECOMMENDATION: It is recommended that the Committee discuss the scheduling of its 2014 meetings and provide direction to Staff as appropriate.

FISCAL IMPACT: None.

BACKGROUND: None.

ATTACHMENT: CSURMA AIME 2014 Meeting Calendar



2014 CSURMA • AORMA MEETING CALENDAR

JANUARY, 2014	FEBRUARY, 2014	MARCH, 2014
12 EC: Sacramento, 3:00 p.m. 28 AIME: Long Beach, 10:30 a.m.		20 EC: Newport Beach, 2:30 p.m. 21 EC LRP: Newport Beach, 8:00 a.m.
APRIL, 2014	MAY, 2014	JUNE, 2014
	8 BOD: New Board Member Orientation, Long Beach, 2:00 p.m. 9 EC: Long Beach, 8:30 a.m. 9 BOD: Long Beach, 10:30 a.m. 19 AIME: Alliant Sacramento, 10:30 a.m.	

AORMA = Auxiliary Organizations Committee
 BOD = Board of Directors

AORMA LRP = AORMA Long Range Planning Committee
 EC = Executive Committee

AO-COMP = BOT
 EC LRP = EC Long Range Planning Committee



2014 CSURMA • AORMA MEETING CALENDAR

JULY, 2014	AUGUST, 2014	SEPTEMBER, 2014
		10 AORMA LRP: Long Beach, 10:00 a.m. 11 AORMA: Long Beach, 9:00 a.m. 11 EC Orientation: Long Beach, 4:00 p.m. 12 EC: Long Beach, 8:30 a.m.
OCTOBER, 2014	NOVEMBER, 2014	DECEMBER, 2014
23 BOD: New Board Member Orientation, Long Beach, 2:00 p.m. 24 EC: Long Beach, 9:00 a.m. 24 BOD: Long Beach, 10:30 a.m.	3 AIME: San Francisco Alliant - 10:30 a.m.	5 EC: Long Beach, 8:30 a.m.

AORMA = Auxiliary Organizations Committee
 BOD = Board of Directors

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 EC = Executive Committee

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Item No. E2.
CSURMA AIME Committee
Meeting Date: May 19, 2014

**AIME COMMITTEE AND STAFF TELEPHONE, POSTAL ADDRESS
AND E-MAIL LIST**

ISSUE: Attached is the list of phone numbers, e-mail, mailing addresses and terms of office for the Athletic Injury Medical Expense Committee and Staff.

RECOMMENDATION: The Committee is asked to review the list at each meeting for accuracy and report any changes or corrections to Staff.

FISCAL IMPACT: None.

BACKGROUND: An accurate and current list facilitates better communication among the Committee and with Staff.

ATTACHMENT(S): AIME Committee and Staff Directory

**CSURMA AIME COMMITTEE LISTING
MAY 2014**

<u>First Name</u>	<u>Last Name</u>	<u>Title</u>	<u>Organization</u>	<u>Street Address</u>	<u>Phone/Fax/Email</u>	<u>Term of Office Expires</u>
Dr. Dan	Bridges	Director of Athletics	CSU Los Angeles	5151 State University Dr Los Angeles, CA 90032	Tel: 323-343-3080 Cell: Fax: 323-343-6535 Email: dbridges@cslanet.calstatela.edu	7/1/2016
Kelli	Eberlein	Head Athletic Trainer	CSU Fresno	5305 N. Campus Drive NG 27 Fresno, CA 93740	Tel: 559-278-4170 Cell: 559-709-2534 Fax: 559-278-8355 Email: keberlein@csufresno.edu	7/1/2014
Cindy	Masner	Sr. Assoc. Athletic Director/SWA	CSU Long Beach	1250 Bellflower Blvd. Long Beach, CA 90840	Tel: 562-985-8527 Cell: 562-843-0080 Fax: 562-985-8197 Email: cindy.masner@csulb.edu	7/1/2014
Ashlie	Kite	Assoc Director of Athletics, Internal Operations	CSU Northridge	18111 Nordhoff Street Northridge, CA 91330-8276	Tel: 818-677-4839 Cell: 540-908-9088 Fax: 818-677-4762 Email: ashlie.kite@csun.edu	7/1/2015
Ruem	Malasarn	Head Athletic Trainer	CSPU, Pomona	3801 W. Temple Ave, Bldg 43-142 Pomona, CA 91768-2557	Tel: 909-869-2834 Cell: 626-437-1233 Fax: 909-869-2814 Email: rmalasarn@csupomona.edu	7/1/2014
Joe	Ramos	Athletic Trainer	CSU Sacramento (Chair)	6000 J Street Sacramento, CA 95819	Tel: 916-278-6289 Cell: 916-320-4748 Fax: 916-278-5429 Email: jlramos@saclink.csus.edu	7/1/2014
Scott	Shaw	Director of Sports Medicine	San Jose State University	One Washington Square San Jose, CA 95192-0062	Tel: 408-924-1297 Cell: 408-506-3858 Fax: 408-924-6285 Email: scott.shaw@sjsu.edu	7/1/2015
Kristal	Slover	Head Athletic Trainer	CPSU, San Luis Obispo	1 Grand Ave San Luis Obispo, CA 93407	Tel: 805-756-6065 Cell: 805-801-5177 Fax: 805-756-7058 Email: kemig@calpoly.edu	7/1/2014
Jackie	Steigerwald	Student Athlete Insurance Coordinator	San Diego State	5500 Campanile Dr. San Diego, CA 92132-4313	Tel: 6195-594-7651 Cell: Fax: 619-594-7654 Email: jsteigerwald@shsmail.sdsu.edu	7/1/2016
Michael	Thorpe	CSURMA Exec Committee Liaison CSU Chico, Risk Manager	CSU Chico	400 West First St Chico, CA 95929-0130	Tel: 530-898-6588 Cell: 530-519-5661 Fax: 530-898-4513 Email: methorpe@csuchico.edu	N/A

**AIME STAFF
AS OF MAY 2014**

<u>Organization</u>	<u>First Name</u>	<u>Last Name</u>	<u>Title</u>	<u>Street Address</u>	<u>Phone/Fax/Email</u>
CSU Office of the Chancellor	Robert	Eaton	Senior Director, Financing and Treasury	401 Golden Shore, 5th Floor Long Beach, CA 90802	Tel: 562-951-4572 Fax: 562-951-4859 Email: reaton@calstate.edu
CSU Office of the Chancellor	Zachary	Gifford	Assistant Risk Management Liability	401 Golden Shore, 5th Floor Long Beach, CA 90802	Tel: 562-951-4568 Fax: 562-951-4859 Email: zgifford@calstate.edu
CSU Office of the Chancellor	Rebecca	Skidmore	Risk Management Administrative Analyst	401 Golden Shore, 5th Floor Long Beach, CA 90802	Tel: 562-951-4574 Fax: 562-951-4859 Email: rskidmore@calstate.edu
CSU Office of the Chancellor	Leona	Ching	Systemwide Risk Management	401 Golden Shore, 5th Floor Long Beach, CA 90802	Tel: 562-951-4580 Fax: 562-951-4859 Email: lching@calstate.edu
Alliant Insurance Services	Daniel	Howell	Program Director	100 Pine Street, 11th Floor San Francisco, CA 94111	Tel: 415-403-1426 Fax: 415-874-4810 Email: dhowell@alliant.com
Alliant Insurance Services	Robert	Leong	Program Administrator	100 Pine Street, 11th Floor San Francisco, CA 94111	Tel: 415-403-1441 Cell: 510-882-1009 Fax: 415-874-4810 Email: rleong@alliant.com
Alliant Insurance Services	Stacey L.	Weeks	Program Administrator	100 Pine Street, 11th Floor San Francisco, CA 94111	Tel: 415-403-1448 Cell: 415-215-4055 Fax: 415-874-4810 Email: sweeks@alliant.com
Alliant Insurance Services	Van	Rin	Program Administrator	100 Pine Street, 11th Floor San Francisco, CA 94111	Tel: 415-403-1408 Fax: 415-874-4810 Email: vrin@alliant.com
A-G Administrators	Dixon	Gillis	Claims Administrator	P. O. Box 979 Valley Forge, PA 19482	Tel: 610-933-0800 Fax: 610-933-4122 Email: dgillis@agadm.com
A-G Administrators	Dan	Berry	Claims Administrator	P. O. Box 979 Valley Forge, PA 19482	Tel: 610-933-0800 Fax: 610-933-4122 Email: dberry@agadm.com